



Resource Library Listing By Title

Category	Title	Author	Year	Call Number
Recruitment		Boswell, Julea and Lyon, Cindy	2002	REM.BUVV.2002
Reports and Research	"One Plank at a Time" Volunteer Harbour Management in Nova Scotia	MacInnes, Dan; de Sousa, Erica; Munro Ishbel	2006	RER.ONPT.2006
Volunteer Resource Management	122 Terrific Ways to Recruit Volunteers, Members	Stevenson, Inc.	2007	VRM.TEWR.2007
Volunteer Resource Management	176 Ways to involve parents: Practical Strategies for Partnering with families	Boult, Betty	2006	VRM.WAIN.2006
Board Development	20 Questions Directors Should Ask about Risk	Lindsay, Hugh; Canadian Ints. Of Chartered Accountants	2003	BOD.TRUD.2003
Directories and Catalogues	2005 Canadian Directory to Founations and Grants, Volume 1	Imagine Canada	2005	DIC.CADF.2005 V1
Directories and Catalogues	2005 Canadian Directory to Foundations and Grants, Volume 2	Imagine Canada	2005	DIC.CADF.2005 V2
Directories and Catalogues	2006 Canadian Directory to Foundations & Grants Volume 1 & 2	Imagine Canada	2006	DIC.CADF.2006
Board Development	360 Degree Performance Appraisal: Questionnaire Template	Nathan Graber & Associates	1997	BOD.TRDP.1997
Youth Volunteers	40 Hour Program in High Schools	Brenda Doner	2006	YOV.HOPH.2006
Youth Volunteers	40 Hours of Community Involvement for Students	Ariss, C. and Drackley, D.	1999	YOV.FOHC.1999
Board Development	A Book of Case Studies for training board members	Harvey, Patricia; Johnstone, Ginette	1993	BOD.BOCA.1993
Financial Management	A Code of Good Practice on Funding	Voluntary Sector Initiative	2002	FIM.ACGP.2002
Policies and Procedures	A Code of Good Practice on Policy Dialogue	Voluntary Sector Initiative	2002	POP.COGD.2002
Imagine Canada Fact Sheets	A Community Profile	Imagine Canada	2005	RER.IM10.2005
Youth Volunteers	A Comparison of Volunteer Management of Music Festivals in Canada and Australia	McBride, Karen	2004	YOV.COOV.2004
Board Development	A Discussion Paper on Board Accountability	FitzRandolf, Susan	1998	BOD.DIPB.1998
Reports and Research	A Framework for Action: International Year of Volunteers 2001	The Leaders Forum	1999	RER.FRAI.1999
Board Development	A Guide to Government Relations for Directors of Not-for-Profit Organizations	Huw Williams, Lou Riccoboni	2003	BOD.GUGR.2003
Directories and Catalogues	A Guide to Programs and Services for Seniors in Ontario	Government of Ontario	2004	DIC.GUTP.2004
Financial Management	A Guide to Revenue Diversification for Directors of Non-Profit Organizations	Pepin, John	2003	FIM.GURD.2003
Reports and Research	A Portrait of Canada's Charities	Canadian Centre for Philanthropy	1994	RER.POCC.1994
Reports and Research	A Portrait of Religious Organizations in Canada	Imagine Canada	2006	RER.APRO.2006



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Volunteer Resource Management	A Sound Investment: The Value of Adding Volunteer Resources Management to your Philanthropic Portfolio	Maillot, Nadine	2004	VRM.SOIV.2004
Reports and Research	A Study of the Training Needs of Volunteers On the Board of Nonprofit Organizations Serving Francophone and Acadian Minority Communities in Canada	Federation des communautés francophones et acadiennes (FCFA) du Canada	2006	RER.STTN.2006
Reports and Research	Aboriginal Governance and Leadership; Volunteers in the Friendship Centres of Canada	Durst, D.; Zimmerly, K.	2006	RER.ABGL.2006
Reports and Research	Aboriginal Participation in Neighbourhood Revitalization	Chorney, P.; Silver, P.; Michell, C.; Ranville, R.; Sinclair, C.	2006	RER.ABPN.2006
Volunteer Resource Management	Accommodating the Disabled Individual as a Volunteer	Degagne, V. and Thacker	2000	VRM.ACDI.2000
Reports and Research	Accord Between the Government of Canada and the Voluntary Sector, An	Government of Canada	2001	RER.ACBG.2001
Directories and Catalogues	Adult Upgrading in - Waterloo-Wellington	The Record	2003	DIC.ADUW.2003
Board Development	AGM 101 Financial Component	Robinson & Company LLP	2006	BOD.AGFC.2006
Reports and Research	An Accord Between the Government of Canada and the Voluntary Sector	Voluntary Sector Initiative	2001	RER.ANBG.2001
Reports and Research	Analysis and Dissemination of National Survey of Giving, Volunteering and Participating	Mupondwa, K.F.; Mrinze, M.; Mooleki, and Nachilobe, N.N.	2003	RER.ANDN.2003
Reports and Research	Annette Verschuren - Speech to Volunteer Centre of Guelph	Annette Verschuren	2006	RER.ANVE.2006
Legal	Annual General Meeting 101- Legally Speaking	Robin Lee Norris	2006	LEG.ANGM.2006
Policies and Procedures	Annual Reports 101	Julie Stauffer	2006	POP.ANRE.2006
Creating Organizations	Application to Register a Charity Under the Income Tax Act	Canada Customs and Revenue Agency	2004	CRO.APRC.2004
Recognition and Evaluation	Approaches to Evaluation For the Community Care Access Centre-Simcoe	Cummings, H.; Morris, K.	1999	REE.APEC.1999
Public Relations and Marketing	Assessing and implementing our technology needs	Jane Zhang - Tech Soup Canada	2008	PRM.ASIT.2008
Creating Organizations	Assessing and Understanding Your Community	Province of Ontario	1994	CRO.ASUY.1994
Reports and Research	Assessing Performance: Evaluation Practices and Perspectives in Canada's Voluntary Sector	M. Hall, S. Phillips, C. Meillat, D. Pickering, Canadian Centre for Philanthropy	2003	RER.ASPE.2003
Reports and Research	Assets Inventory: Community Agency Survey	Graff, Linda L.	1998	RER.ASIC.1998
Reports and Research	Assets Inventory: Focus Group Research	Graff, Linda L.	1998	RER.ASIF.1998
Recognition and Evaluation	Assign Economic Value to Volunteer Activity: Eight Tools for Efficient Program Management	Goulbourne, M. and Embuldeniya, D.	2002	REE.ASEV.2002
Board Development	Association Executive Benefits and Compensation Report	Canadian Society of Association Executives	2008/9	BOD.ASEB.2008/9



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Category	Title	Author	Year	Call Number
Reports and Research	Associations in Canada	Belfall, D.	1995	RER.ASCA.1995
Reports and Research	Attracting and Keeping Youth Volunteers	Rising Tide Co-operative Ltd.	2005	RER.ATKY.2005
Volunteer Resource Management	Baby Boomers - Your New Volunteers	Volunteer Canada	2009	VRM.BABO.2009
Reports and Research	Basic Needs Information Brief	United Way Community Services of Guelph and Wellington	2003	RER.BANI.2003
Imagine Canada Fact Sheets	Be a Volunteer! Tips for Youth	Imagine Canada	2005	RER.IM30.2005
Creating Organizations	Becoming Incorporated	Volunteer Lawyer Services	2007	CRO.BEIN.2007
Imagine Canada Fact Sheets	Becoming Incorporated	Volunteer Lawyers Service	0000	RER.IM63.0000
Government Ontario Fact Sheets	Being a Club Treasurer: The Basics	Ministry of Agriculture and Food	1989	RER.GO01.1989
Imagine Canada Fact Sheets	Benefits fo Peer Volunteering	Imagine Canada	2007	RER.IM18.2007
Financial Management	Bequest Management for Charitable Organizations	Sweatman, Jasmine M.	2003	FIM.BEMC.2003
Volunteer Resource Management	Best of All: The Quick Reference Guide to Effective Volunteer Management	Graff, Linda and Associates	2005	VRM.BEOA.2005
Volunteer Resource Management	Best of All: The Quick Reference Guide to Effective Volunteer Involvement	Linda Graff and Associates	2005	VRM.BEAL.2005
Screening	Best Practice Guidelines for Screening Volunteers: Finding the Right Match	Public Safety Canada	2008	SCR.BEPR.2008
Board Development	Best Practices and Tools for Not-for Profit Boards	Pealow, J., Humphrey, S., Canadian Society of Association Executives	2004	BOD.BEPT.2004
Reports and Research	Best Practices in School Community Service Programs- Evidence from Canada and Abroad	Meinhard, A.; Foster, M.; Brown, S.; Ellis-Hale, K.; Henderson, A	2007	RER.BEPS.2007
Volunteer Resource Management	Better Safe... Risk Management in Volunteer Programs & Community Service	Graff, Linda L.	2003	VRM.BESA.2003
Screening	Better Safe... Risk Management in Volunteer Programs & Community Service	Graff, Linda L.	2003	SCR.BESR.2003
Recognition and Evaluation	Beyond Banquets, Plaques and Pins: Creative Ways to Recognize Volunteers	Vineyard, Sue	1989	REE.BEBP.1989
Screening	Beyond Police Checks: The Definitive Volunteer & Employee Screening Guidebook	Graff, Linda L.	1999	SCR.BEPC.1999
Board Development	Board Basics for Volunteers Program 1: Getting on Board	TV Ontario	2001	BOD.BOB1.2001
Board Development	Board Basics for Volunteers Program 2: Boards Are People	TV Ontario	2001	BOD.BOB2.2001



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Category	Title	Author	Year	Call Number
Board Development	Board Basics for Volunteers Program 3: Board Business	TV Ontario	2001	BOD.BOB3.2001
Board Development	Board Basics for Volunteers Program 4: Boards In Action	TV Ontario	2001	BOD.BOB4.2001
Board Development	Board Basics for Volunteers Program 5: Springboard	TV Ontario	2001	BOD.BOB5.2001
Board Development	Board Building: Recruiting and Developing Effective Board Members for Not-for-Profit Organizations - 2nd. Ed.	Board Development Program of Alberta Community	1999	BOD.BOBR.1999
Imagine Canada Fact Sheets	Board Volunteers in Canada	Imagine Canada	2006	RER.IM01.2006
Reports and Research	Board Volunteers in Canada: Their Motivations and Challenges	Ridley, E.; Barr, C.	2006	RER.BOVC.2006
Reports and Research	Board Volunteers in Canada: Their Motivations and Challenges-A Research Report	Ridley, E.; Barr, C.	2007	RER.BOVC.2007
Board Development	Boardroom Renaissance: Power, Morality and Performance in the Modern Corporation	Gillies, James	1992	BOD.BORR.1992
Board Development	Boards from Hell 3rd Edition	Scribner, Susan M.	1996	BOD.BOFH.1996
Legal	Boardwalk: Legal Issues, V 2	Volunteer Leadership Development, United Way	1986	LEG.LEIS.1986 V2
Board Development	Book of Case Studies - For Training Board Members, A	Harvey, P. and Johnstone, G.	1993	BOD.BOOC.1993
Orientation and Training	Book of Case Studies for Training Volunteers, A	Harvey, P. and Johnstone, G.	1992	ORT.BOCS.1992
Volunteer Resource Management	Boomers Are Ready for Nonprofits-But Are Nonprofits Ready for Them?	The Conference Board	2007	VRM.BOAN.2007
Creating Organizations	Branding & Trade Marks Handbook for Charitable and Not-For-Profit Organizations	Carter, Terrance S.; Shen Goh, U.	2006	CRO.BRTM.2007
Reports and Research	Building a Stronger Voluntary Sector - How the VSI Is Making a Difference	Voluntary Sector Initiative, The	2002	RER.BUSV.2002
Board Development	Building Board Effectiveness: Board of Directors Resource Binder	Mark Anderson	1996	BOD.BUBE.1996
Reports and Research	Building Capacity to Attract and Retain Literacy Volunteers	Harrow, Sheryl; Leggett, Mary, Ph.D; Robertson, Susan. Ph.D; Townsend, Lynne; Daviduik, Sharla	2005	RER.BUCA.2005
Financial Management	Building Capacity, Granting for Impact Executive Summary	The Ontario Trillium Foundation	2005	FIM.BUCG.2005
Reports and Research	Building Capacity, Granting for Impact Research Report	The Ontario Trillium Foundation	2005	RER.BUCG.2005
Volunteer Resource Management	Building Communities from the inside out: A Path Towards Finding and Mobilizing a Communities Assets	Kretzmann, J., McKnight, J.	1993	VRM.BUCO.1993
Financial Management	Building Community Inside & Out with a Good Neighbour Committee	Grantcraft; Practical Wisdom for Grantmakers	---	FIM.BUCO.---
Corporate Volunteerism	Building Corporate Partnerships	Imagine Canada	2008	COV.BUCP.2008
Financial Management	Building Foundation Partnerships - The Basics of Foundation Fundraising and Proposal Writing	Rotterdam, Ingrid Van	1999	FIM.BUFP.1999
Reports and Research	Building Healthy and Vibrant Communities Regional Profile Waterloo, Wellington and Dufferin	The Ontario Trillium Foundation	2004	RER.BUHV.2004
Reports and Research	Building on Strength: Improving Governance and Accountability in Canada's Voluntary Sector	Voluntary Sector Roundtable	1999	RER.BUSI.1999



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Category	Title	Author	Year	Call Number
Volunteer Resource Management	Building Staff/Volunteer Relations	Scheier, H. Ivan	2003	VRM.BUSV.2003
Creating Organizations	Building Sustainable non-profits: The waterloo region experience	Centre for Research and Education in Human Services and Social Planning Council of Cambridge and North Dumfries	2004	CRO.BUSN.2004
Corporate Volunteerism	Business Contributions to Canadian Communities: Findings from a qualitative study of current practices	Hall, M.; Easwaramoorthy, M.; Sandler, W.	2007	COV.BUCC.2007
Creating Organizations	Business Planning for Nonprofits: Why, When & How it compares to Strategic Planning	Rouson, Brigitte	2005	CRO.BUPF.2005
Reports and Research	Business Support for Employee Volunteers in Canada- Results of a National Survey	Easwaramoorthy, M.; Barr, C.; Runte, M.; Basil, D.	2006	RER.BUSE.2006
Policies and Procedures	By Definition: Policies for Volunteer Programs - A Manual for Executive Directors, Boards, and Managers of Volunteers	Graff, Linda L.	1992	POP.BYDP.1992
Policies and Procedures	By Definition: Policies for Volunteer Programs - A Manual for Executive Directors, Boards, and Managers of Volunteers - 2nd. Ed.	Graff, Linda L.	1997	POP.BYDP.1997
Meeting Management	Call to Order: --Meeting Rules and Procedures for Non-Profit Organizations	Perry, Herb	1994	MEM.CAOM.1994
Volunteer Resource Management	Canada Volunteerism Initiative Catalogue of Resources	Volunteer Canada	----	VRM.CAVI.----
Volunteer Resource Management	Canada Volunteerism Initiative: Catalogue of Resources	Volunteer Canada	2006	VRM.CAVO.2006
Reports and Research	Canada Volunteerism Initiative: The Report of the National Volunteerism Initiative Joint Table	Volunteer Canada	2001	RER.CAVI.2001
Reports and Research	Canada Volunteerism Initiative: Working for Volunteerism in Ontario	Volunteer Canada	2004	RER.CAVI.2004
Reports and Research	Canada's Billion-Dollar Volunteers	University of Guelph	2004	RER.CABD.2004
Directories and Catalogues	Canadian Administration of Volunteer Resources	CAVR	1985	DIC.CAAV.1985
Volunteer Resource Management	Canadian Code for Volunteer Involvement	Volunteer Canada	2000	VRM.CACV.2000
Volunteer Resource Management	Canadian Code For Volunteer Involvement	Volunteer Canada	2003	VRM.CACV.2003
Volunteer Resource Management	Canadian Code for Volunteer Involvement - Workshop	Volunteer Centre of Hamilton & District	2002	VRM.CACW.2002
Board Development	Canadian Code for Volunteer Involvement and the Board	Volunteer Centre of Guelph Wellington	2005	BOD.CACV.2005
Directories and Catalogues	Canadian Directory to Foundations & Grants (Foundations) (2003)	Canadian Centre for Philanthropy	2003	DIC.CADI.2003
Volunteer Resource Management	Canadian Journal of Volunteer Resource Management	Carol Anne Clarke	2006	VRM.CJVR.2005



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Category	Title	Author	Year	Call Number
Financial Management	Canadian Millennium Scholarships: 2004 Annual Report	Canadian Millennium Scholarship Foundation	2005	FIM.CAMS.2005
Imagine Canada Fact Sheets	Canadian Not-for-Profit Incorporation	VCGW	0000	RER.IM82.0000
Creating Organizations	Canadian Not-for-Profit Incorporation - Resource Guide	Volunteer Centre of Guelph/Wellington	2004	CRO.CANP.2004
Directories and Catalogues	Canadian Patron Council for Volunteering	Volunteer Canada	2003	DIC.CAPC.2003
Policies and Procedures	Canadian Privacy Act - What Every Non-Profit Should Know	Volunteer Centre of Guelph/Wellington	2004	POP.CAPA.2004
Directories and Catalogues	Canadian Volunteer Centre Network Directory	Crowe, K. et al.	2001	DIC.CAVC.2001
Imagine Canada Fact Sheets	Canadians Overseas, Canadians Back Home - Volunteerism Without Borders	Imagine Canada	2006	RER.IM24.2006
Directories and Catalogues	Capacity Builders Resource Catalogue - Practical Tools for Community Organizations	Capacity Builders	2002	DIC.CABR.2002
Reports and Research	Caregiving Volunteers: A Coming Crisis?	Phillips, S.; Little, B.R. and Goodine, L.	2002	RER.CAVC.2002
Reports and Research	Caring Across the Boundaries: Promoting Access to Voluntary Sector Resources for First Nations Children and Families	Dadjiwan, S., Blackstock, C.	2003	RER.CAAB.2003
Volunteer Resource Management	Caring Canadians Involved Highlights from the 2004 Canada Survey of Giving, Volunteering and Participating	Hall, M.; Lasby, D.; Gumulka, G.; Tryon, C.	2006	VRM.CACI.2006
Reports and Research	Caring Canadians, Involved Canadians: 2000 NSGVP Key Finding - A Workshop Offered by Volunteer Canada and VCGW	Volunteer Canada	2000	RER.CACK.2000
Reports and Research	Caring Canadians, Involved Canadians: Highlights from the 2000 National Survey of Giving, Volunteering and Participating	Volunteer Canada	2000	RER.CACI.2000
Volunteer Resource Management	CAVR Dimensions of Ethical Conduct	Canadian Administrators of Volunteer Resources	1998	VRM.CADE.1998
Volunteer Resource Management	Celebrating Literacy Volunteers in your community: A promotional Toolkit	Community Literacy Ontario	---	VRM.CELI.---
Orientation and Training	Chairing a Committee - 2nd. Ed.	Johnstone, Ginnette	1994	MEM.CHCO.1994
Meeting Management	Chairing a Meeting with Confidence	Paul, K.	1995	MEM.CHMW.1995
Government of Ontario Fact Sheets	Chairing and Managing Meetings	Government of Ontario	2001	RER.GO28.2001
Financial Management	Changing Technology Funding Practices	Impacs & Commons Group	2007	FIM.CHTF.2007
Reports and Research	Charitable Fundraising in Canada - Results from a National Survey of Practices of Canadian Charities	Hall, Michael H.	1996	RER.CHFC.1996
Financial Management	Charitable Institutions Act, The	Government of Ontario	1980	LEG.CHIA.1980
Policies and Procedures	Charities and Not-for Profit Administration and Governance Handbook	Bourgeois, Donald J.	2001	POP.CHNA.2001



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Category	Title	Author	Year	Call Number
Legal	Charities and Not-for Profit Employment Law Handbook	Stewart Saxe, Jean Brough	2002	LEG.CHNE.2002
Legal	Charities and Not-for Profit Newsletters	Miller Thompson LLP, Miller Thompson Foundation	2003	LEG.CHNP.2003 VOL 1
Legal	Charities and Not-for Profit Newsletters	Miller Thompson LLP,	2005	LEG.CHNP.2005 VOL 2
Financial Management	Charities and Not-for-Profit Fundraising Handbook	Bourgeois, Donald J.	2000	FIM.CHNF.2000
Financial Management	Charities and Not-For-Profit Fundraising Handbook	Bourgeois, Donald J.	2006	FIM.CHAN.2006
Financial Management	Charities Directorate Roadshow, The	Canada Customs and Revenue Agency	2002	FIM.CHDR.2002
Legal	Charities Legislation & Commentary	Hoffstein, M.; Terrance, C.; Parachin, A	2007	LEG.CHLC.2007
Legal	Charities Legislation and Commentary	M. Hoffstein M., Carter, T., Parachin; A., Imagine Canada	2005	LEG.CHLC.2005
Journals and Newsletters	Charity Village - CSAE/SCDA Association Managers	Charity Village	2002	JON.CHVC.2002
Journals and Newsletters	CharityChannel - Charity News	CharityChannel	2003	JON.CHCH.2003
Journals and Newsletters	CharityChannel - Nonprofit Boards and Governance Review	CharityChannel	2003	JON.CHNB.2003
Journals and Newsletters	CharityChannel - Thread of the Week/We Review	CharityChannel	2003	JON.CHTW.2003
Journals and Newsletters	CharityChannel - Volunteer Management Review (2002-3)	CharityChannel	2003	JON.CHVM.2003
Journals and Newsletters	CharityChannel - Weekly Review / E-Philanthropy Review	CharityChannel	2003	JON.CHWR.2003
Meeting Management	Checklist for the Chair	Nathan Garber & Associates	2003	MEM.CHFC.2003
Youth Volunteers	Children as Volunteers - Preparing for Community Service	Ellis, S.J.; Weisbord, A. and Noyes, K.	1991	YOV.CHAV.1991
Reports and Research	Choices into Action - Guidance and Career Education Program Policy for Ontario Elementary and Secondary Schools	Ministry of Education and Training	1999	RER.CHAG.1999
Board Development	Citizen Board in Voluntary Agencies, The	United Way Canada	1970	BOD.CIBI.1970
Government of Ontario Fact Sheets	Clear Writing: What is it? How do you do it?	Government of Ontario	1997	RER.GO35.1997
Financial Management	Code of Good Practice on Funding, A	Voluntary Sector Initiative	2002	FIM.COGP.2002
Government of Ontario Fact Sheets	Communications Planning for Organizations	Government of Ontario	2003	RER.GO30.2003
Public Relations and	Communications Toolkit: A Guide to Navigating Communications for the Nonprofit World	Cause Communications	2005	PRM.COTG.2005



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Category	Title	Author	Year	Call Number
Marketing				
Reports and Research	Community & Corporate Perspectives on Corporate Volunteer Programs	Rog, E.; Pancer, Mark.; Baetz, M.	2004	RER.COCP.2004
Reports and Research	Community & Corporate Perspectives on Corporate Volunteer Programs	Rog, J. Evelina.; Mark Pancer, S.; Baetz, M.	2004	RER.COCO.2004
Leadership	Community Engagement: Step-by-Step Action Kit	Hildy Gottlieb	2007	LEA.COEN.2007
Leadership	Community Health Promotion in Action	Government of Ontario	1993	LEA.COHP.1993
Government of Ontario Fact Sheets	Community Leadership	Government of Ontario	2001	RER.GO18..2001
Government of Ontario Fact Sheets	Community Readiness For Economic Development	Boker, Chuck	2001	RER.GO13..2001
Reports and Research	Community Report for Waterloo, Wellington and Dufferin	Ontario Trillium Foundation	2005	RER.CORW.2005
Recognition and Evaluation	Community Report for Waterloo, Wellington and Dufferin	The Ontario Trillium Foundation	2005	REE.CORW.2005
Reports and Research	Community Service and Services Learning in Canada-A Profile of Programming Across the Country	Brown, S.; Ellis-Hale, K.; Meinhard, A.; Foster, M.; Henderson, A.;	2007	RER.COSS.2007
Government of Ontario Fact Sheets	Community-Readiness Checklist	Government of Ontario	2001	RER.GO07.2001
Creating Organizations	Company Forms - Corporations Act	Government of Ontario – Ministry of Consumer and Business Service	2004	CRO.COFC.2004
Financial Management	Completing the Registered Charity Information Return	Canada Revenue Agency	2007	FIM.CORE.2007
Government of Ontario Fact Sheets	Conducting Elections	Government of Ontario	1996	RER.GO29.1993
Volunteer Resource Management	Conflict of Interest, Accountability and Good Decision Making - A guide to assist sport organizations in the development of ethics policies	Canadian Centre for Ethics in Sport	2000	VRM.CIAG.2000
Reports and Research	Conflict of Interest, Accountability and Good Decision Making; A guide to assist sport organizations in the development of ethics policies			RER.CIAG.2000
Board Development	Confused About Governance Models? Your Not alone!	Mel Gill	2005	BOD.COGO.2005
Youth Volunteers	Connecting with Gen Ys: How to Get, Keep and Grow This Generation	Career Education Council	2006	YOV.COGY.2006
Volunteer Resource Management	Connecting with Volunteer Trends: Creating an Environment that is Family Friendly	Volunteer Kingston	2003	VRM.COVT.2003
Board Development	Consider This! A Governance and Accountability Manual for Nonprofit Boards	Ministry of Children and Youth Services and Ministry of Community and Social Services	2004	BOD.COTG.2004
Directories and Catalogues	Consulting Services Resource for Leadership Development Programs	United Way Canada	1996	DIC.COSR.1996



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Category	Title	Author	Year	Call Number
Reports and Research	Continuing Strong traditions: Aboriginal Participation in the Northwest Territories' Voluntary Sector	Little, Lois; Auchterlonie, Sandy; Stephen, Bob	2005	RER.COST.2005
Meeting Management	Controlling The Costs of Conflict: How to Design a System for Your Organization	Slakeu, K.; Hasson, R.	1998	MEM.COCC.1998
Government of Ontario Fact Sheets	Coping with Problem Behaviour	Government of Ontario	1996	RER.GO47.2001
Reports and Research	Core Volunteers: Exploring the values, attitudes and behaviours underlying sustained volunteerism in Canada	Conn, L.; Barr, C.	2006	RER.COVO.2006
Reports and Research	Core Volunteers: Exploring the values, attitudes, and behaviours underlying sustained volunteerism in Canada	Gotlib, L., Barr, C.	2006	RER.COVE.2006
Reports and Research	Cornerstones of Community: Highlights of the National Survey of Nonprofit and Voluntary Organizations	Statistics Canada	2004	RER.CORO.2004
Corporate Volunteerism	Corporate Community Investment Practices, Motivations and Challenges: Findings from the Canada Survey of Business Contributions to Community	Hall, M., Ayer, S., Zarinpusch, F., Lasby, D	2008	COV.COCC.2008
Corporate Volunteerism	Corporate Social Responsibility: An Implementation Guide for Canadian Business	Government of Canada	2006	COV.COSR.2006
Reports and Research	Corporate Volunteer Programs	Rog, E.; Pancer, M.; Baetz, M.	2004	RER.COVP.2004
Imagine Canada Fact Sheets	Corporate Volunteer Programs: Benefits for Employees, Corporations, and Community	IYC-Imagine Canada	2002	RER.IM46.2002
Corporate Volunteerism	Corporate Volunteer Programs: Benefits for Employees, Corporations, and the Community	Pancer, S.M.; Baetz, M.C. and Rog, E.J.	2001	COV.COVP.2001
Imagine Canada Fact Sheets	Corporate Volunteer Programs: Boosting Employee Participation	Pancer, S. M., Rog, E. J. and Baetz, M. C.	2004	RER.IM04.2004
Corporate Volunteerism	Corporate Volunteer Programs: Maximizing Employee Motivation and Minimizing Barriers to Program Participation	Rog, E. J.; Pancer, S. M. and Baetz, M. C.	2003	COV.COVP.2003
Creating Organizations	Corporation Centre.ca (Canadian Non-Profit Incorporation)	Corporation Centre	2004	CRO.COCC.2004
Reports and Research	Costs and Contributions of Professional Volunteer Management: Lessons from Ontario Hospitals	Handy, F. and Srinivasan, N.	2002	RER.COCP.2002
Volunteer Resource Management	Costs and Contributions of Professional Volunteer ManagementL Lessons for Ontario Hospitals	Handy, F. and Srinivasan, N.	2002	VRM.COCP.2002
Volunteer Resource Management	Creating Bridges - A Practical Planning Guide and Checklist for the Development of a Cross-Cultural Volunteer Program	Levant, R. and Steel, K.	1995	VRM.CRBR.1995
Reports and Research	Creating Community Information Brief	United Way Community Services of Guelph and Wellington	2003	RER.CRCI.2003
Financial Management	Creating Effective Partnerships with Business: A Guide for Charities and Nonprofits in Canada	Canadian Centre for Philanthropy	1986	FIM.CREP.1986
Public Relations and Marketing	Creating Effective Partnerships with Business: A Guide for Charities and Nonprofits in Canada	Canadian Centre for Philanthropy	1986	PRM.CREP.1986
Financial Management	Creative Fund-Raising	Burke, M.A. and Liljenstolpe, C.	1993	FIM.CRFR.1993
Recruitment	Creative Recruitment Strategies	Reva Cooper	2006	REM.CRRS.2006
Recognition and Evaluation	Cultivation and Critique for Managing Volunteer System	Energize	2003	REE.CUCR.2003



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Category	Title	Author	Year	Call Number
Governemnt of Ontario Fact Sheets	Customers First! -- Leading Edge Principles	Government of Ontario	1999	RER.GO37.1999
Volunteer Resource Management	Dealing Effectively with Sub-standard volunteer performance	Linda Graff and Associates	2008	VRM. DEES.2008
Public Relations and Marketing	Dealing With Difficult Clients - A Workshop for Volunteers and Staff	Cloes, M.; Hood, B.	2007	PRM.DEDC.2007
Government of Ontario Fact Sheet	Developing a Marketing Plan	Government of Ontario	1995	RER.GO34.1995
Reports and Research	Developing a Risk Management Strategy	Six, Karen; Kowalski, Eric	2005	RER.DERM.2005
Screening	Developing a Risk Management Strategy: Five Steps to Risk Management in Nonprofit and Charitable Organizations	Six, K., Kowalski, E.	2005	SCR.DREM.2005
Corporate Volunteerism	Developing an Effective Corporate Volunteer Program: Lessons from the Ford Motor Company of Canada Experience	Pancer, S.M.; Baetz, M.C. and Rog, E.J.	2002	COV.DEEC.2002
Corporate Volunteerism	Developing Employer-Supported Volunteerism Policies	Volunteer Canada	2003	COV.DEES.2003
Board Development	Developing Job Descriptions for Board Members of Not-for-Profit Organizations - A Self-Guided Workbook - 2nd. Ed.	The Muttart Foundation	1999	BOD.DEJD.1999
Policies and Procedures	Developing Your Policies and Procedure Manual: The Basics	Ontario Community Support Association	2000	POP.DEYP.2000
Board Development	Director's Liability: A Discussion Paper on Legal Liability, Risk Management and the Role of Directors in Non-Profit Organizations	Volunteer Canada	2002	BOD.DILD.2002
Board Development	Diversity in Governance: A Toolkit for Inclusion on Nonprofit Boards	The Maytree Foundation	2007	BOD.DIGO.2008
Board Development	Diversity Matters: Changing the Face of Public Boards	Maytree Foundation	2009	BOD.DIMA.2009
Youth Volunteers	Do Something! Volunteering Today (FLARE)	Volunteer Canada	2006	YOV.DOSV.2006
Board Development	Drafting and Revising Bylaws - 2nd. Ed.	Board Development Program of Alberta Community	1997	BOD.DRRB.1997
Screening	Duty of Care	Volunteer Canada	1996	SCR.DUOC.1996
Screening	Education Dossier (Screening Kit)	Canadian Association of Volunteer Bureaux and Centres	1995	SCR.EDDS.1995
Government of Ontario Fact Sheets	Effective Communications	Government of Ontario	1994	RER.GO02.1994
Government of Ontario Fact Sheets	Effective Community Decision Making	Government of Ontario	1989	RER.GO06.1989
Government of Ontario Fact Sheets	Effective Community Decision Making	Government of Ontario	1993	RER.GO19.1993
Gouvernement of Ontario Fact Sheets	Effective Meetings	Government of Ontario	1996	RER.GO30.1996
Meeting Management	Effective Meetings: The Complete Guide	Burleson C.	1990	MEM.EFME.1990



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Category	Title	Author	Year	Call Number
Leadership	Effective, Efficient and Productive: Do These Words Describe Your Organization - Workshop Notes	Volunteer Centre of Guelph and Wellington	2005	LEA.EFEP.2005
Public Relations and Marketing	Effective, Efficient and Productive: Key Elements to Consider When Looking at Your Business	City of Guelph	----	PRM.EFEP.----
Creating Organizations	Emerging Centres	Volunteer Canada	1997	CRO.EMCE.1997
Imagine Canada Fact Sheets	Employee Volunteering - Connecting Companies to Communities	Imagine Canada	2007	RER.IM06.2007
Imagine Canada Fact Sheets	Employee Volunteerism: Benefits and Challenges for Businesses	Imagine Canada	2006	RER.IM08.2006
Imagine Canada Fact Sheets	Employee Volunteerism: What Supports Do Companies Provide	Imagine Canada	2006	RER.IM05.2006
Reports and Research	Employment Standards Act: What You Need to Know	Government of Ontario	2004	RER.EMSA.2004
Legal	Employment Standards Act; Statutes of Ontario 2000, Chapter 41	Canadian Government	2000	LEG.EMSA.2000
Youth Volunteers	Encouraging Volunteering Among Ontario Youth	Febbraro, Angela	2001	YOV.ENVA.2001
Reports and Research	Engaging Aboriginal Volunteers in Voluntary Groups with Territorial Mandates in Northwest Territories	Little, L	2005	RER.ENAV.2005
Reports and Research	Engaging Aboriginal volunteers in Voluntary Groups with Territorial Mandates in the Northwest Territories	Little, Lois	2006	RER.ENAV.2006
Corporate Volunteerism	Engaging Employees in The Community - How to Establish Employer-Supported Volunteerism in Your Company	Volunteer Calgary	2001	COV.ENEC.2001
Reports and Research	Engaging People with Early Stage Alzheimer's Disease in the Work of the Alzheimer Society	Alzheimer Society of Canada	2006	RER.ENPE.2006
Reports and Research	Engaging retired Leaders as Volunteer Leaders	Singh, Har; Levin, Dvora; Forde, John	2006	RER.ENRL.2006
Reports and Research	Engaging Retired Leaders as Volunteers	Singh, H.; Levin, D.; Forde, J.	2005	RER.ENRL.2005
Reports and Research	Engaging Retired Leaders as Volunteers: A Resource Manual for Nonprofit and Charitable Organizations	Singh, H., Levin, D., Forde, J.	2005	RER.ERLV.2004
Reports and Research	Engaging Young Volunteers (age15-34) in Rural Newfoundland	Locke, Fran; Rowe, Penelope M.	2006	RER.ENYV.2006
Imagine Canada Fact Sheets	Engaging Youth Volunteers in Rural Newfoundland (Overview)	Imagine Canada	2005	RER.IM32.2005
Creating Organizations	Establishing a Private Foundation Revised Edition	Canadian Centre for Philanthropy	2002	CRO.ESPF.2002
Reports and Research	Estimating and Reporting the Value of Volunteer Contributions	Mook, L.; Quarter, J.	2004	RER.ESRV.2004
Reports and Research	Estimating and Reporting the Value of Volunteer Contributions: Results of a Survey of Canadian Nonprofit Organizations	Mook, L., Quarter, J.	2004	RER.VACV.2004
Financial Management	Ethical Fundraising Proving Credibility, Protecting Reputation	Imagine Canada	2008	FIM.ETFP.2008
Reports and Research	Executive Summary of Family Volunteering: The Final Report, An	Hegel, Annette	2000	RER.EXSF.2000
Imagine Canada Fact Sheets	Ex-offenders as Peer Volunteers	Imagine Canada	2006	RER.IM25.2006



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Category	Title	Author	Year	Call Number
Reports and Research	Ex-offenders as Peer Volunteers: Promising Practices for Community-based Programs	Morrison, W.; Doucet, C.; Murray, J.	2007	RER.EXP.V.2007
Reports and Research	Ex-offenders as Peer Volunteers: Promising Practices for Community-based Programs	Morrison, W.; Doucet, C.; Murray, J.	2006	RER.EXP.V.2006
Imagine Canada Fact Sheets	Expanding Volunteerism in Rural Nova Scotia: Promising Practices	Imagine Canada	2006	RER.IM26.2006
Reports and Research	Expanding Volunteerism in Rural Schools in Nova Scotia: Promising Practices	Baskewill, J.	2006	RER.EXVO.2006
Orientation and Training	Facilitated Discussions: A Volunteer Management Workbook	Weaver, Liz	2003	ORT.FADV.2003
Government of Ontario Fact Sheets	Facilitating Group Processes	Government of Ontario	2001	RER.GO20.2001
Reports and Research	Facilitation Experiences for Volunteers Aged 8 to 12-A Manual for Leaders in Youth Organizations	Shannon, C.	2006	RER.FAEV.2006
Orientation and Training	Facilitator Excellence Handbook, The	Rees, Fran	1998	ORT.FAEH.1998
Recruitment	Family Volunteering: A Discussion Paper	Bowen, P. and McKechnie, A.J.	2000	REM.FAVD.2000
Reports and Research	Family Volunteering: A Natural for Environmental Stewardship Organizations	Lindsay, Lois	2006	RER.FAVE.2006
Volunteer Resource Management	Family Volunteering: The Ties That Bind - An Introduction to Preparing Your Agency for Family Volunteers	Porritt, Kristen	1995	VRM.FAVT.1995
Reports and Research	Family Volunteering; A Natural for Environmental Stewardship Organizations-Best Practices Booklet	Lindsay, L.	2005	RER.FAVO.2005
Legal	Federal Law and Social Policy	Volunteer Canada	2001	LEG.FELS.2001
Screening	Federal Law and Social Policy	Volunteer Canada	2001	SCR.FELS.2001
Financial Management	Finance and Accounting for Nonfinancial Managers	Droms, Williams	1990	FIM.FIAC.1990
Financial Management	Financial Decision Making (BoardWALK)	United Way of America	1986	FIM.FIDM.1986
Financial Management	Financial Management and Fundraising	Province of Ontario	1996	FIM.FIMF.1996
Financial Management	Financial Management for Executive Directors for the Volunteer Centre of Guelph/Wellington	Whatmore, Larry	2002	FIM.FIMA.2002
Financial Management	Financial Management for Nonprofit Organizations	Hankin, A.; Seidner, A.; Zietlow, J.	1998	FIM.FIMA.1998
Financial Management	Financial Management Workshop (Volunteer Centre)	Whatmore, Larry	2002	FIM.FIMW.2002
Government of Ontario Fact Sheets	Financial Policies/Procedures: Protecting your Organizations Financial Assets	Government of Ontario	2001	RER.GO14.2001
Board Development	Financial Responsibilities of Not-for-profit Boards - Revised Ed.	Board Development Program of Alberta Community	2000	BOD.FIRN.2000
Imagine Canada Fact Sheets	Focus Groups	CVI-Imagine Canada	2006	RER.IM40.2006
Reports and Research	Fort McPherson: A Volunteer Model	Auchterlonie, Sandy	2005	RER.FOMV.2005
Board Development	Foundation Management in Canada: An Introduction for Trustees (3rd Edition)	HSBC Asset Management (Canada) Limited	2002	BOD.FOMC.2002



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Category	Title	Author	Year	Call Number
Board Development	Fulfilling the Public Trust	Bell, Peter D.	1993	BOD.FUPT.1993
Public Relations and Marketing	Fundamentals of Successful Newsletters	Bivins, Thomas H.	1992	PRM.FUSN.1992
Financial Management	Funding Matters: The Impact of Canada's New Funding Regime On Nonprofit and Voluntary Organizations	Scott, Katherie	2003	FIM.FUMI.2003
Financial Management	Fundraising Basics - A Complete Guide - 2nd. Ed.	Ciconte, B. L. and Jacob, J G.	2001	FIM.FUBA.2001
Government of Ontario Fact Sheets	Fundraising for Your Organization	Government of Ontario	1988	RER.GO15.1988
Financial Management	Fundraising Fundamentals - A Guide to Annual Giving for Professionals and Volunteers - 2nd. Ed.	Greenfield, James E.	2002	FIM.FUFG.2002
Financial Management	Fundraising Numbers: Using the National Survey of Giving, Volunteering and Participating for Fundraising	McClintock, Norah	2000	FIM.FUNU.2000
Financial Management	Fundraising Planner, The	Schaff, Terry and Schaff, Doug	1999	FIM.FUPL.1999
Orientation and Training	Generic Volunteer Orientation Manual	Benton, Linn	2000	ORT.GEVO.2000
Youth Volunteers	Get Connected! A Guide to Planning Community Involvement	Windsor Employment Resource Center/United Way	2005	YOV.GECG.2005
Policies and Procedures	Get it Right from the Start: Volunteer policies - the key to diverse volunteer involvement	Volunteers' Week Planning Group	2002	POP.GEIR.2002
Recruitment	Getting and Keeping New Volunteers - Workshop Notes	Maddock, Jennifer	2002	REM.GEKN.2002
Recognition and Evaluation	Getting Praised Raised and Recognized	Solomon, M.	1993	REE.GEPR.1993
Government of Ontario Fact Sheets	Getting Started on the Internet: The Basics	Government of Ontario	1998	RER.GO38.1998
Reports and Research	Getting the Most Out of Your Volunteer Experience	Pancer, S.; Brown, S.; Henderson, A.; Ellis-Hale, K.; Buote, V.	2006	RER.GEVE.2006
Reports and Research	Getting the Most Out of Your Volunteer Experience	Pancer, S. Mark; Brown, Steven D.; Henderson, Ailsa; Ellis-Hale, Kimberly; Buote, Vanessa	2006	RER.GEMO.2006
Reports and Research	Giving and Volunteering in Ontario	Greenberg, L. and Bozzo, S.	2002	RER.GIVO.2002
Reports and Research	Giving and Volunteering: The Role Of Religion	McEown, L.	2004	RER.GIVR.2004
Imagine Canada Fact Sheets	Good Practices in Risk Management	Imagine Canada	2005	RER.IM03.2005
Board Development	Governance as Leadership: Reframing the Works of Nonprofit Board	Chait, R.; Ryan, W., Taylor, B.	2005	BOD.GOLE.2005
Board Development	Governance DO'S & DON'TS - Lessons from Case Studies on Twenty Canadian Non-Profits - Final Report	Gill, Mel	2001	BOD.GODD.2001
Board Development	Governance of Not-for-Profit Organizations - The Effective Non-for-Profit Boards	Deloitte	2004	BOD.EFNB.2004
Board Development	Governance of Not-for-Profit Organizations: The Effective Not-for-Profit Board	Deloitte	2003	BOD.GONO.2003



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Category	Title	Author	Year	Call Number
Board Development	Governing for Results: A Directors Guide To Good Governance	Gil, Mell	2005	BOD.GORD.2005
Reports and Research	Government, Governance, and the Nonprofit and Voluntary Sector in Ontario	Christensen, Joan M.	2005	RER.GOGN.2005
Orientation and Training	Great Trainer's Guide, The	Vineyard, Sue	1995	ORT.GRTG.1995
Journals and Newsletters	Greater than the Sum of our Parts: Discussion Paper	Voluntary Sector Awareness Project	2005	JON.GRSP.2005
Volunteer Resource Management	Growing from within: Internal Practices to Build Your Volunteer Program: An organizational Self-Assessment Guide	Community Services Council Newfoundland and Labrador	---	VRM.GRFW.---
Reports and Research	Guelph Speaks Re Storying the City	Guelph Narratives Collective	2007	RER.GUSP.2007
Financial Management	Guelph/Wellinton Funder's Forum	VCGW	2008	FfIM.GUWF.2008
Youth Volunteers	Guide to Action: Simple Steps Toward Change	Taking it Global	2004	YOV.GUTA.2004
Government of Ontario Fact Sheets	Guide to Bookkeeping for Non-Profit Organizations, A	Government of Ontario	1988	RER.GO16.1988
Board Development	Guide to Effective Committees for Directors of Not-For-Profit Organizations	Signe Holstein	2007	BOD.GUEC.2007
Corporate Volunteerism	Guide to Employer-Supported Volunteerism & Funding Tool Kit	Volunteer Canada/ Ontario Volunteer Centre Network	2005	COV.GUES.2005
Volunteer Resource Management	Guide to Investing in Volunteer Resources Management: Improve Your Philanthropic Portfolio	UPS, POLF, and AVA	1998	VRM.GUIV.1998
Directories and Catalogues	Guide to Volunteer Program Management Resources	Volunteer Canada	2001	DIC.GUVP.2001
Public Relations and Marketing	Guidelines for Report Writing	Blicq, S. Ron	1990	PRM.GURE.1990
Volunteer Resource Management	Guidelines for the Development of a Mentoring Program	Treasury Board of Canada Secretariat	1996	VRM.GUDM.1996
Reports and Research	Guidelines for the Recruitment and Retention of Aboriginal Women Volunteers	Mowatt, B.; Young, J.	2006	RER.GURE.2006
Legal	Guidelines on Developing Human Rights Policies and Procedures	Ontario Human Rights Commission	2008	LEG.GUDE.2008
Supervision and Motivation	Handling Problem Volunteers	McCurley, S. and Vineyard, S.	1998	SUM.HAPV.1998
Reports and Research	Heads Up Ontario! Current Conditions and Promising Reforms to Strengthen Ontario's Nonprofit Community Services Sector	Clutterbuck, Peter; Howarth, Rob	2007	RER.HEUO.2007
Reports and Research	Help Wanted: Turnover and Vacancy in Nonprofits	Peters, Jeanne; Fernandopulle, Anushka; Masaoka, Jan; Chan, Christina; Wolfred, Tim	2002	RER.HEWT.2002
Public Relations and Marketing	Helping Canadians Help Canadians: Improving Governance and Accountability	Panel on Accountability and Governance in the Voluntary Sector	1998	PRM.HECH.1998
Youth Volunteers	Helping Out Is Cool	Moss, Ellen F.	1997	YOV.HEOI.1997



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Category	Title	Author	Year	Call Number
Reports and Research	Helping Students Get the Most Out of Volunteering	Pancer, S. Mark; Brown, Steven D; Henderson, Alisa; Ellis-Hale, Kimberly	2006	RER.HESG.2006
Reports and Research	Helping Students Get the Most Out of Volunteering-A Manual for Schools and Voluntary Organizations	Pancer, S.; Brown, S.; Henderson, A.; Ellis-Hale, K.	2006	RER.HESV.2006
Reports and Research	Highlights and the Implications for those who Promote and Enable Volunteerism	Volunteer Canada. Powerpoint	2003	RER.VOSJ.2003
Volunteer Resource Management	Highlights and the Implications for those who promote and enable Volunteerism-Volunteer Canada	Volunteer Canada	2005	VRM.VOZB.2005
Board Development	Hiring and Performance Appraisal of the Executive Director	The Muttart Foundation	1998	BOD.HIPE.1998
Legal	Hiring? A Human Rights Guide	Ontario Human Rights Committee	1999	LEG.HIHR.1999
Recruitment	Hospital Volunteers: An Important and Changing Resource	Handy, F. and Srinivasan, N.	2002	REM.HOVI.2002
Legal	Host Liability	Forte, P.	2007	LEG.HOLI.2007
Volunteer Resource Management	How can I volunteer to get Canadian experience	www.settlement.org	2005	VRM.HOCV.2005
Imagine Canada Fact Sheets	How can I volunteers to get a Canadian experience	www.settlement.org	2005	RER.IM57.2005
Imagine Canada Fact Sheets	How Ethnic Congregations Help Immigrants Integrate into Canada	Imagine Canada	2005	RER.IM12.2005
Reports and Research	How to Assign a Monetary Value to Volunteer Contributions	Mook, L.; Quarter, J.	2004	RER.HOAS.2004
Volunteer Resource Management	How to Assign a Monetary Value to Volunteer Contributions - A Manual	Mook, L. and Quarter, J.	2003	VRM.HOAM.2003
Volunteer Resource Management	How to Be a Great Volunteer	Saint George's YouthNetq	2006	VRM.HOBG.2006
Government of Ontario Fact Sheets	How to Choose a Consultant	Government of Ontario	1998	RER.GO39.1998
Public Relations and Marketing	How to Create Powerful Newsletters	Nelson, Peggy	1993	PRM.HOCP.1993
Government of Ontario Fact Sheets	How to Form a Co-Operative	Government of Ontario	2002	RER.GO08.2002
Board Development	How to Implement Change in Your Company - so everyone is happy	Spencer, J.; Pruss, A.	1993	BOD.HOIC.1993
Creating Organizations	How To Incorporate As A Federal Non-Profit Corporation In Canada	Industry Canada's Community Access Program	2004	CRO.HOTI.2004
Reports and Research	How to manage Insurance Costs in the Voluntary Sector: Tips and Checklist	Pfaff, Vanessa	2006	RER.HOMI.2006
Imagine Canada Fact Sheets	How to Obtain Charitable Status	Volunteer Lawyers Service	0000	RER.IM64.0000
Creating Organizations	How to Obtain Charitable Status	Volunteer Lawyer Services	2007	CRO.HOOC.2007



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Category	Title	Author	Year	Call Number
Reports and Research	How to Organize Training Sessions for Harbour Authorities and Other Community-Based Management Organizations	Coastal Communities Network	2006	RER.HOOT.2006
Reports and Research	How to Organize Training Sessions for Harbour Authorities and Others Community-Based Management Organizations	Costal Communities Network	2005	RER.HORT.2005
Recognition and Evaluation	How to Recognize Volunteers	Volunteer Centre of Guelph/Wellington	2006	REE.HOTR.2006
Recruitment	How to Recruit the Leadership You Need - Panel Discussion - Workshop Notes	Volunteer Centre of Guelph/Wellington	2003	REM.HORL.2003
Meeting Management	How to Run a Workshop	Moynihan, Maeve, Guilbert, Jean-Jaques; Walker, Bryan; Walker, Adi www.ehow.com	2004	MEM.HTRW.2004
Imagine Canada Fact Sheets	How to take Minutes at a Business meeting		2006	RER.IM59.2006
Government of Ontario Fact Sheets	How You Can Be An Effective Leader	Government of Ontario	1994	RER.GO21.1994
Reports and Research	I Volunteer Because I Want to Change the World - Viewpoints: Reports on the 2001 Canadian Forum on Volunteerism	Volunteer Canada	2001	RER.IVBI.2001
Reports and Research	I Volunteer Because I Want to Change the World - Viewpoints: Reports on the 2003 Canadian Forum on Volunteerism	Volunteer Canada	2003	RER.IVBI.2003
Volunteer Resource Management	I Volunteer: Experience Matters	Volunteer Canada	2002	VRM.IVEM.2002
Youth Volunteers	I Volunteer: Youth Works! Creating and Developing Youth-Led Volunteer Projects	Volunteer Canada	2001	YOV.IVYW.2001
Board Development	Imagination: The Art of Creative Management	Morgan, G.	1993	BOD.IMTA.1993
Volunteer Resource Management	Imagine Canada: Knowledge Development Centre Fact Sheets	Imagine Canada	2005	VRM.KWDF.2005
Imagine Canada Fact Sheets	Immigrant Women as Volunteers: Benefits for Charitable and Nonprofit Organizations	Imagine Canada	2007	RER.IM14.2007
Imagine Canada Fact Sheets	Immigrant Women Why Volunteer?	Imagine Canada	2007	RER.IM15.2007
Public Relations and Marketing	Impact of Information and Communications Technology on Volunteer Management, The	Murray, V. and Harrison, Y.	2002	PRM.IMIC.2002
Directories and Catalogues	In Our Hands: A Guide to Women's Health and Community Services	Ontario Women's Health Network	2001	DIC.INOH.2001
Creating Organizations	Incorporation (Not-For-Profit Corporations)	Government of Ontario – Ministry of Consumer and Business Service	2004	CRO.INNO.2004
Creating Organizations	Incorporation A Not-For-Profit Organization (Ontario)	Canada-Ontario Business Service Centre	2003	CRO.INNF.2003
Imagine Canada Fact Sheets	Incorporation for Non-Profit Organizations in Canada Information and Resource	http://cap.ic.gc.ca/	0000	RER.IM61.0000
Creating Organizations	Incorporation for Non-Profit Organizations in Canada: Information and Resources	Government of Canada	2003	CRO.INNP.2003



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Category	Title	Author	Year	Call Number
Directories and Catalogues	Information Directory 2002 - 17th. Ed.	East Wellington Advisory for Family Services	2002	DIC.INDI.2002
Reports and Research	Information Resources on Volunteers and Volunteering in Canada -Annotated Reading List	Liepins, I.	2007	RER.INRV.2007
Volunteer Resource Management	Insurance & Liability Resource Centre for Nonprofits: Resource Binder	Imagine Canada	2007	VRM.INLR.2007
Policies and Procedures	International Year of the Volunteer Handbook	Government of Ontario	2001	POP.INYH.2001
Public Relations and Marketing	International Year of the Volunteer PSA's	Volunteer Canada	2001	PRM.INYP.2001
Imagine Canada Fact Sheets	Interviewing for Research	CVI-Imagine Canada	2006	RER.IM60.2006
Imagine Canada Fact Sheets	Interviewing For Research	CVI-Imagine Canada	2006	RER.IM45.2006
Reports and Research	Intra-Organizational Volunteerism-A Manual for Creating Internal Marketing Programs to Recruit Employee Volunteers	Pelozza, J.	2006	RER.INOV.2006
Reports and Research	Investing in Citizens and Communities	Imagine Canada	2006	RER.INCC.2006
Youth Volunteers	Involving High School Students in Your Programs - Community Involvement	Taylor C. and Bauer-Hoël, M.	1999	YOV.INHS.1999
Volunteer Resource Management	Involving Volunteer Effectively, Planning for Volunteer Involvement	Volunteer Canada	1997	VRM.INVE.1997
Volunteer Resource Management	Involving Volunteers Effectively-Planning for Volunteer Involvement-Toolkit	Volunteer Ottawa's Core Program Annual Performance Review Self-Assessment Tool	2007	VRM.INVE.2007
Reports and Research	Island or Iceberg? Liability & Voluntary Organizations	Meinhard, A.	2006	RER.ISIC.2006
Reports and Research	Island or Iceberg? Liability & Voluntary Organizations	Meinhard, Agnes, Ph.D.;	2006	RER.ISIL.2006
Reports and Research	It's a Noble Choice They've Made: Sport Volunteerism in Small Communities in the Northwest Territories	Daitch, Richard; Short, Mary Pat; Bertolini, Rita; MacPherson, Mike	2005	RER.ITNC.2005
Reports and Research	It's a Noble Choice They've Made: Sport Volunteerism in Small Communities in the Northwest Territories	Daitch, R.; Short, P.; Bertolini, R.; MacPherson, M.	2005	RER.ITNC.2006
Volunteer Resource Management	It's Our Way	National Aboriginal Voluntary Organization (NAVO)	2005	VRM.ITOW.2005
Youth Volunteers	Jobs for Youth - Who Can Help?	Human Resources Development Canada	1998	YOV.JOYW.1998
Leadership	John McKnight's Speech		2001	LEA.JOMS.2001
Directories and Catalogues	Johnstone Training and Consultation (JTC) Inc. - Resource Catalogue	Johnstone Training and Consultation (JTC) Inc.	2003	DIC.JOTC.2003
Volunteer Resource Management	Keeping Volunteers: A Guide to Retention	McCurley, S.; Lynch, R.	2005	VRM.KEVO.2005



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Category	Title	Author	Year	Call Number
Imagine Canada Fact Sheets	Key Finding about Youth Volunteers	Imagine Canada	2005	RER.IM31.2005
Board Development	Key Principles of Time Management	Peter Barrow	2005	BOD.KEPT.2005
Creating Organizations	Keys to a Successful Nonprofit Merger - Vol. 10, Issue 3	Nonprofit World	1992	CRO.KESN.1992
Board Development	Know the Legal Risks of Being a Volunteer Board Member	Volunteer Canada	2001	BOD.KNLR.2001
Volunteer Resource Management	Knowledge Development - CVI Canadian Centre for Philanthropy Fact Sheets	Mook, L.; Quarter, J.	2004	VRM.KNDC.2004
Imagine Canada Fact Sheets	Knowledge Transfer	CVI-Imagine Canada	2006	RER.IM44.2006
Youth Volunteers	Launching a Safe Start: You Have Rights and Responsibilities	Workplace Safety and Insurance Board	2001	YOV.LASS.2001
Leadership	Leadership Skills Manual for Community Leaders - Increasing Leaders Capacity to Mobilize Volunteers	Vera Works, Inc.	2001	LEA.LESM.2001
Reports and Research	Leading-Edge Research on Volunteering in Canada	Canadian Centre for Philanthropy	2001	RER.LEER.2001
Youth Volunteers	Legal Issues (BoardWALK)	United Way of America	1986	BOD.LEIS.1986
Youth Volunteers	Legal Liability and Risk Management: Understanding Director's Liability	Volunteer Canada	2002	BOD.LELR.2002
Creating Organizations	Legal Risk Management Checklist for Not-for-Profit Organizations (Non-Charities)	Carter & Associates	2003	CRO.LERM.2003
Youth Volunteers	Liability of a Director in a Non-Profit	The Newsletter for Non-Profit and Charitable Organizations	2002	BOD.LIDN.2002
Volunteer Resource Management	Literacy Volunteers Value Added Toolkit	Community Literacy of Ontario	2005	VRM.LIVV.205
Reports and Research	London Voluntary Sector - Employment and Training Needs Study	Daya, S., El-Hourani, M.; Long, B.	2004	RER.LOVS.2004
Imagine Canada Fact Sheets	Low-Income Volunteers: People to Appreciate and Accommodate	Imagine Canada	2005	RER.IM20.2005
Financial Management	Loyalty effect, The. The Hidden Force Behind Growth, Profits, and Lasting Value	Frederick F. Reichheld	1996	FIM.LOFH.1996
Financial Management	Make Technolog Work For You!	Government of Canada and Voluntary Sector Initiative	2005	FIM.MATW.2005
Government of Ontario Fact Sheets	Make the Most of Your Stress	Government of Ontario	1991	RER.GO23.1991
Corporate Volunteerism	Making a Business Case for Employer-Supported Volunteerism	Graff, Linda	2004	COV.MABC.2004
Creating Organizations	Making a Case for Volunteer Centres	Volunteer Ontario	1996	CRO.MACV.1996
Recruitment	Making Connections: Social and Civic Engagement among Canadian Immigrants	Canadian Council on Social Development	2006	REM.MACO.2006
Volunteer Resource Management	Making the Most of What You Have	Sutherland, Hazel	1993	VRM.MAMW.1993



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Category	Title	Author	Year	Call Number
Board Development	Management of Nonprofit and Charitable Organizations in Canada	Murray, Vic	2006	BOD.MANC.2006
Volunteer Resource Management	Management of Volunteer Services in Canada: The Text - 2nd. Ed.	Johnstone, Ginnette	1999	VRM.MAVS.1999
Board Development	Managers as Mentors: Building Partnerships for Learning	Bell, C.	1996	BOD.MAME.1996
Government of Ontario Fact Sheets	Managing Issues: A Guide for Leaders of Rural Organizations	Government of Ontario	1995	RER.GO22.1995
Meeting Management	Managing Meetings	Province of Ontario	1996	MEM.MAME.1996
Leadership	Managing People at Work	Divers, Peter	1995	LEA.MAPW.1995
Policies and Procedures	Managing Risk: Policies and Procedures for Community Agencies (Includes Diskette)	Ontario Community Support Association	2000	POP.MARP.2000
Policies and Procedures	Managing Volunteer Resources: Policies and Procedure for Community Agencies	Ontario Community Support Association	2000	POP.MAVR.2000
Public Relations and Marketing	Market Research Basics...How it can help make better decisions?	Bar, Brent	2004	PRM.MARB.2004
Public Relations and Marketing	Marketing (BoardWALK)	United Way of America	1982	PRM.MARK.1982
Public Relations and Marketing	Marketing Basics... How Does It Fit, How Does It Help? Volunteer Centre Workshop	KIRE Company	2003	PRM.MABH.2003
Public Relations and Marketing	Marketing Workbook for Nonprofit Organizations. Vol.1: Develop the Plan - 2nd. Ed.	Stern, Gary J.	2001	PRM.MAWN.2001
Volunteer Resource Management	Matter of Design: Job Design Theory and Application to the Voluntary Sector, A	Volunteer Canada	2001	VRM.MADJ.2001
Public Relations and Marketing	Maximizing Media Relations Workshop - Volunteer Centre Workshop	Volunteer Centre of Guelph/Wellington	2002	PRM.MAMR.2002
Recognition and Evaluation	Measuring Program Outcomes	United Way of America	1996	REE.MEPO.1986
Recognition and Evaluation	Measuring the Difference Volunteers Make	Minnesota Department of Human Services	1997	REE.MEDV.1997
Imagine Canada Fact Sheets	Measuring the economic value of volunteer activity	IYC-Imagine Canada	2002	RER.IM52.2002
Recognition and Evaluation	Measuring the Economic Value of Volunteer Activity	Goulbourne, M. and Embuldeniya, D.	2001	REE.MEEV.2001
Imagine Canada Fact Sheets	Measuring the value that your organization contributes to the community	IYC-Imagine Canada	2002	RER.IM51.2002
Recognition and	Measuring the Value that your Organization Contributes to the Community	Quarter, J.; Mook, L. and Richmond, B.J.	2001	REE.MEVO.2001



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Category	Title	Author	Year	Call Number
Evaluation				
Recognition and Evaluation	Measuring Up - Assessment Tools for Volunteer Programs	McCurley, S. and Vineyard, S.	1997	REE.MEUA.1997
Public Relations and Marketing	Media Relations 101 Workshop	VCGW	2007	PRM.MERE.2007
Government of Ontario Fact Sheets	Minutes Don't Just Happen	Government of Ontario	1997	RER.GO31.1996
Board Development	Model Volunteer Handbook	Wittich, B.	2003	BOD. MOVH.2003
Meeting Management	More than 50 ways to Build Team Consensus	Williams, B.	1993	MEM.MOWB.1993
Government of Ontario Fact Sheets	Motivation and Leadership	Government of Ontario	1996	RER.GO24.1996
Government of Ontario Fact Sheets	Motivation and Leadership for Executive Members, Managers, & Committee Chairs	Government of Ontario	1996	RER.GO48.1996
Reports and Research	Motivations for Volunteering with Youth-Oriented Programs	Riemer, H.; Dorsch, K.; Hoerber, L.	2004	RER.MOVO.2004
Reports and Research	Motivations for Volunteering with Youth-Oriented Programs: A Report	Canadian Centre for Philanthropy	2004	RER.MOVY.2004
Youth Volunteers	Motivations of Volunteers in Youth-Oriented Programs	Riemer, H. A. and Dorsch, K.	2004	YOY.MOVY.2004
Imagine Canada Fact Sheets	Motivations of Volunteers in Youth-Oriented Programs	Imagine Canada	2004	RER.IM38.2004
Public Relations and Marketing	Moving Your Group Online (English and French)	Government of Ontario	1999	PRM.MOYG.1999
Volunteer Resource Management	Municipal Councillors	Volunteer Canada	2007	VRM.MUCO.2007
Imagine Canada Fact Sheets	Municipal Councillors	CVI-Imagine Canada	0000	RER.IM65.0000
Volunteer Resource Management	Municipal Toolkit: Practical Strategies to Enhance Municipal Support for your Volunteer Program	Peterson, Sue	2006	VRM.MUTP.2006
Reports and Research	National Survey of Giving, Volunteering, and Participating	Canadian Centre for Philanthropy	1997	RER.NASG.1997
Reports and Research	National Survey of Giving, Volunteering, and Participating - 2000 Fact Sheets	Canadian Centre for Philanthropy	2000	RER.NASG.2000
Leadership	National Volunteer Leadership Development Program: Delivery Model		2004	LEA.NAVL.2004
Recognition and Evaluation	National Volunteer Week 2002 - Workshop Notes	Volunteer Centre of Guelph/Wellington	2002	REE.NAVW.2002
Volunteer Resource Management	National Volunteer Week 9 April 27-May 3, 2008)	Points of Light & Hands on Network	2008	VRM.NAVW.2008



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Category	Title	Author	Year	Call Number
Creating Organizations	Needs Assessment Manual (BoardWALK)	United Way Canada	1994	CRO.NEAM.1994
Board Development	New Board Member Orientation - Workshop Notes - Volunteer Centre	Mackie, Jennifer	2002	BOD.NEBM.2002
Reports and Research	New Canadians in Guelph and Wellington	United Way of Guelph/Wellington	2007	RER.NEWG.2007
Imagine Canada Fact Sheets	New Canadians Talk About Volunteerism: Percieved Motivations and Barriers	Imagine Canada	2007	RER.IM13.2007
Government of Ontario Fact Sheets	Newsletters – Design and Production	Government of Ontario	1988	RER.GO40.1988
Board Development	Non-Profit and Governmental Boards New Design for Leadership Vol.1	Carver, John	1987	BOD.NPG1.1987
Board Development	Non-Profit and Governmental Boards New Design for Leadership Vol.2	Carver, John	1987	BOD.NPG2.1987
Reports and Research	Non-Profit and Voluntary Sector Quarterly	SAGE Publications, Inc.	1999	RER.NOPV.1999
Creating Organizations	Non-Profit Association - Do It Yourself Incorporation	Moore, Wendy	2004	CRO.NOPD.2004
Reports and Research	Non-Profit Performance Report, 1999	Clemens, Jason	1999	RER.NOPP.1999
Volunteer Resource Management	Non-Profit Sector Strategy Group: Business and Market	The Aspen Institute	2001	VRM.NOPS.2001
Board Development	Non-Profit's Essential Handbook on Insurance	Non-Profit Risk Management Centre	1996	BOD.NOPE.1996
Creating Organizations	Not-for-Profit Corporations: A Legal Overview	Mattes, Joe	2004	CRO.NOPC.2004
Creating Organizations	Not-for-Profit Incorporator's Handbook (Ontario)	Ministry of the Attorney General	2003	CRO.NOPI.2003
Creating Organizations	Not-for-Profit Organizations (Canada Corporations Act - Part II) - Applying for Incorporation: Not-for-Profit	Industry Canada	2004	CRO.NOPO.2004
Financial Management	Nuts and Bolts of Financial Management & Budgeting for Non-profits	VCGW	----	FIM.NUBF.----
Volunteer Resource Management	Older Volunteers - A Precious Resource Under Pressure	Gottlieb, Benjamin	2002	VRM.OLVP.2002
Government of Ontario Fact Sheets	On Being a Delegate	Government of Ontario	1992	RER.GO09.1992
Leadership	ON-Site Analysis: A Practical Guide to Organizational Change	Myers, R.; Ufford, P., Magill, M.	1993	LEA.ONAA.1993
Leadership	On-Site Analysis: Applications in Day to Day Management	Myers, R., McCarthy, G., McPhedran, D.	1995	LEA.ONAN.1995
Imagine Canada Fact Sheets	Ontario Hospital Volunteers: How Hospital CEO's Percieve their contributions	Imagine Canada	2003	RER.IM21.2003
Volunteer Resource Management	Ontario Hospitals Volunteers: How Hospital CEOs Perceive Their Contributions	Handy, F. and Srinivasan, N.	2003	VRM.ONHV.2003
Screening	Ontario Law and Social Policy: Implications for Screening	Ontario Government	2002	SCR.ONLS.2002
Screening	Ontario Law and Social Policy: Implications for Screening	Government of Ontario	2000	SCR.ONLS.2000



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Category	Title	Author	Year	Call Number
Volunteer Resource Management	Ontario Network: Canada Volunteerism Initiative	Ontario Network	2004	VRM.ONNC.2004
Reports and Research	Ontario Network-Canada Volunteerism Initiative Factsheet on Volunteerism	Ontario network Volunteerism Initiative	2003	RER.ONCV.2003
Screening	Ontario Screening Initiative	Volunteer Action	1999	SCR.ONSI.1999
Reports and Research	Ontario Voluntary Forum: Growing Our Future, The	Volunteer Action	1998	RER.ONVF.1998
Reports and Research	Ontario Volunteer Statistics	Government of Ontario	2001	RER.ONVS.2001
Screening	Ontario: Partnerships for Voluntary Action	Johns, Helen	2004	SCR.ONPF.2004
Volunteer Resource Management	Opportunities for All: Final Report	Graff, Linda L.	1998	VRM.OPAF.1998
Volunteer Resource Management	Opportunities for All: Literature Review: Supported Volunteering	Graff, Linda L.	1998	VRM.OPAL.1998
Reports and Research	Organizational Capacity and Impacts on Sustainability	Arkin, Daniel	2005	RER.REPW.2005
Government of Ontario Fact Sheets	Organizations Assessing Their Needs	Government of Ontario	1989	RER.GO46.1989
Reports and Research	Our Stories	Auchterlonie, Sandy	2005	RER.OUST.2005
Financial Management	Outcome Funding - 2nd. Ed.	William, H.; Webb, A. and Phillips, W.	1991	FIM.OUFN.1991
Reports and Research	Pan-Canadian Funding Practice in Communities:Challenges and Opportunities for the Government of Canada	Canadian Council on Social Development	2006	RER.PCFP.2006
Policies and Procedures	Pandemic 101	Wellington-Dufferin-Guelph Public Health	2006	POP.PAPL.2006
Policies and Procedures	Participating in Federal Public Policy	Voluntary Sector Initiative	2003	POP.PAFP.2003
Financial Management	Partnerships: Profits and Not-for-Profits Together	Parker, Martha	1999	FIM.PAPN.1999
Volunteer Resource Management	Passing the Fire Volunteerism Academy	Canada Volunteerism Initiative-British Columbia Network	2006	VRM.PATF.2006
Youth Volunteers	Patrick & Sara Volunteer and Learn About Homeless Families	Morcom, Linda	2002	YOV.PASV.2002
Recruitment	Patterns of Volunteering Over the Life Cycle	Selbee, L. K. and Reed, P. B.	2001	REM.PAVO.2001
Financial Management	Peace of Mind: Your Guide to Managing Business Risks	PLMS Prolink Ltd.	1999	FIM.PEMY.1999
Financial Management	People to People Fundraising: Social Networking and Web. 2.0 for Charities	Hart, T., Greenfield, J., Haji, S	2007	FIM.PEPF.2007
Government of Ontario Fact Sheets	Personal Information Protection and Electronic Documents Act	Government of Ontario	2005	RER.GO48.2005
Board Development	Pimer for Directions of Not-For-Profit Corporations: Rights, Duties and Practices	Imagine Canada	2002	BOD.PPDN.2002



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Category	Title	Author	Year	Call Number
Policies and Procedures	Planning for International Year of the Volunteer 2001	Volunteer Canada	2001	POP.PLIY.2001
Recognition and Evaluation	Planning for National Volunteer Week - Volunteer Recognition - Workshop Notes	Volunteer Centre of Guelph/Wellington	2003	REE.PLVN.2003
Policies and Procedures	Policy Development for Volunteer Centres	Graff, Linda L.	1997	POP.PODC.1997
Policies and Procedures	Policy Development for Volunteer Programs	Graff, Linda L.	2001	POP.PODP.2001
Directories and Catalogues	Positive Promotions Catalogue	Positive Promotions	2002	DIC.POPC.2002
Government of Ontario Fact Sheets	Preparing and Presenting a Brief	Government of Ontario	1996	RER.GO41.1996
Board Development	Primer for Directors of Not-for-Profit Corporations - Rights, Duties and Practices	Broder, P. et. al.	2002	BOD.PRDN.2002
Volunteer Resource Management	Principles of Good Practice for the Field of Volunteerism	Jacobson, Ann	1993	VRM.PRGP.1993
Government of Ontario Fact Sheets	Problem Solving	Government of Ontario	1994	RER.GO26.1994
Government of Ontario Fact Sheets	Procedures for Meetings	Government of Ontario	1996	RER.GO32.1996
Financial Management	Profits for Non Profits: Find a Corporate Partner	Andreasen, Alan R.	1996	FIM.PRNP.1996
Government of Ontario Fact Sheets	Program Planning for Organizations	Government of Ontario	1996	RER.GO49.1996
Imagine Canada Fact Sheets	Project Evaluation	CVI-Imagine Canada	2006	RER.IM43.2006
Recognition and Evaluation	Project Evaluation Guide for Nonprofit Organizations: Fundamental Methods and Steps for Conducting Project Evaluation	Zrinpoush, Fataneh	2006	REE.PREG.2006
Leadership	Project Management & Communicating Effectively	Province of Ontario	1998	LEA.PRMC.1998
Reports and Research	Promising Practices for Volunteer Administration in Hospitals : A Manual	Handy, F., Mound R. , Vaccaro L., Prochazka K.	2004	RER.PRPV.2004
Government of Ontario Fact Sheets	Promoting Your Organizations Activities	Government of Ontario	1996	RER.GO42.1996
Supervision and Motivation	Proof Positive: Developing Significant Volunteer Recordkeeping Systems	Ellis, S.J. and Noyes, K. H.	1990	SUM.PRPD.1990
Public Relations and Marketing	Public Relations Handbook for Non-Profit Organizations	Ingles, Mary R.	1983	PRM.PURH.1983
Public Relations and	Public Relations Toolkit	Government of Ontario	2001	PRM.PURT.2001



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Category	Title	Author	Year	Call Number
Marketing				
Reports and Research	Quality of Life in Ontario, The	Ontario Social Development Council	1999	RER.QULO.1999
Imagine Canada Fact Sheets	Questionnaire Design	CVI-Imagine Canada	2006	RER.IM42.2006
Government of Ontario Fact Sheets	Quick Reference Guide for Facilitators, A	Government of Ontario	1996	RER.GO33.1996
Volunteer Resource Management	Rants and Raves Anthology, The - What's on the Minds of Leading Authors in the Volunteer World	Ellis, Susan J.	2003	VRM.RARA.2003
Government of Ontario Fact Sheets	Reaching Customers with Better Promotions	Government of Ontario	1996	RER.GO43.1996
Meeting Management	Real-Time Strategy: Improvising Team-Based Planning for a Fast-Changing World	Perry, L.; Stott, R.; Smallwood, N.	1993	MEM.RETS.1993
Recruitment	Recreation Volunteers: An Asset to Be Cultivated	Thibault, Andre	2001	REM.REVA.2001
Imagine Canada Fact Sheets	Recreation Volunteers: An Asset to be cultivated	IYC-Imagine Canada	2002	RER.IM48.2002
Recruitment	Recruiting Male Volunteers: A Guide Based on Exploratory Research	Blackman, S.T.	1999	REM.REMV.1999
Volunteer Resource Management	Recruiting New Canadians - Environmental Businesses, Government Departments and Nonprofit Organizations	McIntosh, Geoff and Region Conversation	----	VRM.RENC.----
Government of Ontario	Recruiting Volunteers	Government of Ontario	1995	RER.GO50.1995
Recruitment	Recruiting, Retaining, and Rewarding Volunteers: What Volunteers Have to Say	Phillips, S.; Little, B.R. and Goodine, L.	2002	REM.RERR.2002
Recruitment	Recruiting, Retaining, Supporting Volunteers for Long-Term Social Change	Clark, D. and Shimoni, R.	2001	REM.RERS.2001
Imagine Canada Fact Sheets	Recruiting, retaining, supporting volunteers for long-term social change	IYC-Imagine Canada	2002	RER.IM47.2002
Imagine Canada Fact Sheets	Recruitment of Aboriginal Volunteers at Sporting Events	Imagine Canada	2007	RER.IM16.2007
Reports and Research	Redefining Office Charity	Macleans Magazine	2008	RER.REOC.2008
Creating Organizations	Reform of the Canada Corporations Act - Draft Framework for a New Not-for-Profit Corporations Act (Table of Contents only - full text is available in electronic copy)	Industry Canada	2002	CRO.RECA.2002
Creating Organizations	Reform of the Canada Corporations Act: The Federal Not-for-Profit Framework Law	Industry Canada	2002	CRO.RECC.2002
Creating Organizations	Registered Charities: Community Economic Development Programs	Canada Customs and Revenue Agency	1997	CRO.RECH.1997
Creating Organizations	Registering a Charity for Income Tax Purposes	Canada Customs and Revenue Agency	2004	CRO.RECI.2004
Reports and Research	Reinventig Aging: Baby Bomers and Civic Engagement	Harvard School of Public Health	2004	RER.REAB.2004
Reports and Research	Religion, Participation, and Charitable Giving: A Report	Bowen, Kurt	1999	RER.REPC.1999



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Category	Title	Author	Year	Call Number
Volunteer Resource Management	Reporting the Value of Volunteer Contributions: Current Practices and Challenges	Mook, L. and Quarter, J.	2004	RER.IM23.2004
Government of Ontario Fact Sheets	Resolving Conflict	Government of Ontario	2001	RER.GO25..2001
Volunteer Resource Management	Resource Guide: Answers to the most frequently asked questions about volunteerism and the services of Volunteer Victoria	Volunteer Victoria	2003	VRM.REGU.2003
Directories and Catalogues	Resource Information 1999	Volunteer Canada	1999	DIC.REIN.1999
Screening	Resource Kit for Interviewing Volunteers	Volunteer Vancouver	1994	SCR.REKI.1994
Creating Organizations	Resource Material	Government of Ontario – Ministry of Consumer and Business Service	2004	CRO.REMA.2004
Imagine Canada Fact Sheets	Retention of Aboriginal Volunteers at Sporting Events	Imagine Canada	2007	RER.IM17.2007
Volunteer Resource Management	Rethinking Volunteer Engagement: International Year of Volunteers 2001	Volunteer Canada	2001	VRM.REVE.2001
Reports and Research	Risk Management	Bertrand, Nicole	2006	RER.RIMA.2006
Board Development	Risk Management Toolkit for not-for-profit executives	Vinette, P.; Hartley, S	2006	BOD.RIMT.2006
Board Development	Risk Management: Primer for Directors of Not-for Profit Organizations	Vinette P., Hartley, S., Canadian Society of Executives	2005	BOD.RIMP.2005
Screening	Risk-Proof Your Volunteer Program - A Workshop for Managers of Volunteers	Linda Graff and Associates, Inc.	1997	SCR.RIPY.1997
Reports and Research	Risky Business, An Exploration of Risk and Liability Issues Facing Volunteer Programs in the North Okanagan	Six, Karen; Kowalski, Eric	2006	RER.RIBU.2006
Meeting Management	Robert's Rules of Order	Henry, Robert	1978	MEM.RORO.1978
Government of Ontario Fact Sheets	Roles and Responsibilities of Organization Directors	Government of Ontario	1996	RER.GO03.1996
Board Development	Roles and Responsibilities of the Board of Directors	Ministry of Agriculture and Food	1995	BOD.RORO.1995
Directories and Catalogues	Royal Canadian Mint Spring Collection 2003	Royal Canadian Mint	2003	DIC.ROCM.2003
Screening	Rural Supplement - Safe Steps Volunteer Screening Workbook	Government of Ontario	2001	SCR.RUSS.2001
Screening	Safe Enough? Reviewing Your Screening Practices	Volunteer Canada	2006	SCR.SAEN.2006
Screening	Safe Steps: A Volunteer Screening Process	Voluntary Sector of Canada	2001	SCR.SASV.2001
Screening	Safe Steps: A Volunteer Screening Process Trainer's Guide	Gallagher, B.	1999	SCR.SASV.1999
Screening	Safe Steps: Volunteer Screening Program	Volunteer Canada	2001	SCR.SASP.2001



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Category	Title	Author	Year	Call Number
Reports and Research	Sate	Central Ontario Smart Growth Panel	2003	RER.SHFC.2003
Volunteer Resource Management	Satellite Account of Nonprofit Institutions and Volunteering	Statistics Canada	2004	VRM.SAAO.2004
Screening	Screening - Volunteer Salt Spring	Volunteer Salt Spring	2003	SCR.SCVS.2003
Screening	Screening Handbook - Protecting Clients, Staff, and the Community, The	Street, Lorraine	1996	SCR.SCHP.1996
Screening	Screening in Faith	Volunteer Canada	1999	SCR.SCIF.1999
Reports and Research	Secrets of P.O.W.E.R Presentations	Bender, Peter	1991	PRM.SEPP.1991
Public Relations and Marketing	See You at the Fair - How to Organize a Volunteer Information Fair	Fels, Lynn	1988	PRM.SEYF.1988
Recruitment	Selecting Goals and Optimizing Personal Resources: Contributions to the Development of Older Adult Volunteers	University of Guelph-Psychology Department	2008	REM.SEGO.2008
Public Relations and Marketing	Selling Social Change (Without Selling Out)	Robinson, Andy	2002	PRM.SESC.2002
Board Development	Sermons for the New Millennium	Martin Garber-Conrad	1999	BOD.SENM.1999
Volunteer Resource Management	Setting Boundaries Around Volunteer Positions and Relationships	Linda L. Graff and Associates Inc.	2008	VRM.SEBA.2008
Youth Volunteers	Seven Steps to Social Involvement: Engaging Youth to Change the World	Free the Children	2000	YOV.SEST.2000
Directories and Catalogues	Sexual Assault Guide: Guelph and Wellington County	Guelph-Wellington Action Committee	2002	DIC.SEAG.2002
Leadership	Shared Leadership Workbook	Gillian Kranis	2000	LEA.SHLW.2000
Reports and Research	Simple Solutions A Manual - How NGOs can Eliminate barriers to Volunteering by People with Disabilities	Schmidl, Barry	2005	RER.SISO.2005
Meeting Management	Simplified Rules of Order	Psychiatry Residents' Association	----	MEM.SIRO.----
Meeting Management	Smarter Board Meetings - 3rd. Ed.	Mueller, Robert K.	1997	MEM.SMBM.1997
Reports and Research	Snapshot of Guelph & Wellington	United Way Community Services of Guelph and Wellington	2003	RER.SNGW.2003
Imagine Canada Fact Sheets	So You Want to Volunteer? A Fact Sheet for Youth	Imagine Canada	2005	RER.IM37.2005
Public Relations and Marketing	So, You Have Been Asked to Do a Newsletter	Hoare, Anthea	1990	PRM.SOYN.1990
Government of Ontario Fact Sheets	So, You Have Been Asked to Speak . . .	Government of Ontario	1987	RER.GO45.1992
Financial Management	Social Enterprise: The Three P's: Philosophy, Process, and Practicalities	Williams, Shelley	2005	FIM.SOET.2005
Supervision and	Social Justice Volunteers: Motivation and Engagement	Basok, T.; Ilcan, S. and Malesevic, B.	2001	SUM.SOJV.2001



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Category	Title	Author	Year	Call Number
Motivation				
Imagine Canada Fact Sheets	Social justice volunteers: Motivation and engagement	IYC-Imagine Canada	2002	RER.IM50.2002
Government of Ontario Fact Sheets	Social Marketing for Organizations	Government of Ontario	1992	RER.GO44.1992
Public Relations and Marketing	Social Marketing in Health Promotion: A Communications Guide	Government of Ontario	1992	PRM.SOMH.1992
Creating Organizations	Social Sector Entrepreneurship and Innovation	Aperio	2007	CRO.SOSE.2007
Reports and Research	Speech from the Throne	Weston, Hilary	2001	RER.SPFT.2001
Youth Volunteers	Springboard to Tomorrow, A	Lautenschlager, J.	1994	YOVSPTT.1994
Volunteer Resource Management	Standards of Practice	Administrators of Volunteer Resources BC	2001	VRM.STPR.2001
Volunteer Resource Management	Standards of Practice	Canadian Administrators of Volunteer Resources	1998	VRM.STPR.1998
Creating Organizations	Starting a Foundation: A Guide for Philanthropists	Philanthropic Foundations Canada	2004	CRO.STFO.2004
Government of Ontario Fact Sheets	Starting an Organization	Government of Ontario	1989	RER.GO11.1989
Creating Organizations	Starting an Organization	Province of Ontario	1995	CRO.STAO.1995
Imagine Canada Fact Sheets	Step Forward & Volunteer	Imagine Canada	2006	RER.IM22.2006
Reports and Research	Stepping Forward; Including Volunteers with Intellectual Disabilities	Robinson, K.; Fanning B.	2006	RER.STFO.2006
Volunteer Resource Management	Straight Talk on Boundaries for Managers of Volunteers, The	Latham, Catherine	2000	VRM.STTB.2000
Board Development	Strategic and Program Planning for Organizations	Province of Ontario	1994	BOD.STPP.1994
Reports and Research	Strategic Information for Community Organizations on Donating in Ontario	Volunteer Canada	2004	RER.STIC.2004
Government of Ontario Fact Sheets	Strategic Planning	Government of Ontario	1989	RER.GO04.1989
Government of Ontario Fact Sheets	Strategic Planning... Is It for You?	Government of Ontario	1993	RER.GO05.1993
Board Development	Strategies and Tools For Building a Learning Organization	Senge, P.; Ross,R.; Smith, B.; Robers, C.; Kleiner, A.	1994	BOD.STTB.1994
Public Relations and Marketing	Strategies for Effective Proposal Writing	Ontario Healthy Communities Coalition	----	PRM.STEP.----



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Category	Title	Author	Year	Call Number
Board Development	Strengthen your Board with Governing for Results	Gill, M.	2005	BOD.GORE.2005
Youth Volunteers	Student Volunteering Safety Guide	Work Smart Ontatio	2005	YOV.STVG.205
Youth Volunteers	Student Volunteers	Upper Grand District School Board	2001	YOV.STVO.2001
Imagine Canada Fact Sheets	Student Volunteers: What students should know before accepting a volunteer placement	Upper Grand District School Board	2005	RER.IM58.2001
Board Development	Study of the Liabilites Facing Directors and Officers of Nonprofit Corporations in Canada	Gowling LaFleur Henderson LLP	2001	BOD.STFL.2001
Legal	Study of the Liabilities Facing Directors and Officers of Nonprofit Corporations in Canada, A	Gowling Lafleur Henderson LLP	2001	LEG.STLF.2001
Financial Management	Successful Fundraising Complete Handbook for Volunteers and Professionals	Flanagan J.	1980	FIM.SUFU.1993
Meeting Management	Successfully Managing Change	Hardy, G.	1997	MEM.SUMC.1997
Imagine Canada Fact Sheets	Supporting and Recognizing Youth as Community Volunteers	Imagine Canada	2005	RER.IM34.2005
Reports and Research	Survey of Managers of Volunteer Resources	Environics Research Group	2003	RER.SUMV.2003
Imagine Canada Fact Sheets	Survey Research	CVI-Imagine Canada	2006	RER.IM41.2006
Youth Volunteers	Take More Action	Kielburger, M.; Kielburger, C.; Shankaran, D	2004	YOV.TAMA.2004
Youth Volunteers	Take More Action	M. Kielburge, M., Kielburger, C., Shankaran, D.	2004	YOV.YAMA.2004
Screening	Take the First Step: Understanding Volunteer Screening	Government of Ontario	2000	SCR.TAFS.2000
Screening	Taking Care (Trainer's Guide): Screening for Community Support Organizations	Gallagher, B.	2000	SCR.TACT.2000
Volunteer Resource Management	Taking Care: Screening for Community Support Organizations	Volunteer Canada	2000	VRM.TACS.2000
Journals and Newsletters	Taking the Accord Forward: The first report to Canadians on implementing an accord between the Government of Canada and the voluntary sector	Joint Steering Committee	2003	JON.TAAF.2003
Government of Ontario Fact Sheets	Taking Your Organization's Pulse	Government of Ontario	1994	RER.GO10.1994
Reports and Research	Talking About Charities - Ontario Results	The Muttart Foundation	2000	RER.TAAC.2000
Reports and Research	Task Force Report on the Future of Rural Leadership in Ontario	The Ontario Rural Council	2000	RER.TAFR.2000
Youth Volunteers	Teaching your kids	Spaide, D.	1995	YOV.TEYK.1995
Youth Volunteers	Teen Power! How to Develop a Teen Volunteer Program	Lloyd, Claire	1988	YOV.TEPH.1998
Board Development	Ten Basic Responsibilities of Nonprofit Boards - 2nd. Ed.	Ingram, Richard T.	1998	BOD.TEBR.1998
Directories and Catalogues	Thanks Company Catalogue, The	The Thanks Company	2002	DIC.THCC.2002



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Category	Title	Author	Year	Call Number
Financial Management	Thanks! - A Guide to Donor-Centred Fundraising	Burk, Penelope	2001	FIM.THGD.2001
Board Development	The Anatomy of a Board	Volunteer Centre of Guelph Wellington	2005	BOD.VOCC.2005
Volunteer Resource Management	The Basics of Risk Management for Volunteer Programs: Getting started	Volunteer Alberta	2005	VRM.BARI.2005
Recruitment	The Canada Volunteerism Initiative: The report of the National Volunteerism Initiative Joint Table	Voluntary Sector of Canada	2001	REM.CAVI.2001
Reports and Research	The Canada Volunteerism Initiative: Executive Summary	Volunteer Canada	2001	RER.CAVE.2001
Reports and Research	The Canadian Nonprofit and Voluntary Sector in Comparative Perspective	Imagine Canada	2005	RER.CANV.2005
Financial Management	The Canadian Social Enterprise Guide	Enterprising non-profits	2005	FIM.CASE.2005
Reports and Research	The Capacity to Serve: A Qualitative Study of the Challenges Facing Canada's Nonprofit and Voluntary Organizations	Canadian Centre for Philanthropy	2003	RER.CASQ.2003
Directories and Catalogues	The Capacity to Serve: A Qualitative Study of the Challenges Facing Canada's Nonprofit and Voluntary Organizations	Government of Canada; Volunteer Sector Initiative	2003	DIC.CATS.2003
Board Development	The Complete Book of By-Laws for not-for-profit corporations in Canada, second edition	Johnstone, Ginette	2007	BOD.COBB.2007
Volunteer Resource Management	The Corrective Action Continuum	Linda Graff & Associates	2008	VRM.COAC.2008
Board Development	The Dance of Change: The Challenges to Sustaining Momentum in Learning Organizations	Kleiner, A.; Roberts, C.; Ross, R.; Roth, G.; Smith, B.	1999	BOD.DACH.1999
Volunteer Resource Management	The Effective Management of Volunteer Programs	Wilson, M.	1976	VRM.EFMV.1976
Financial Management	The Fund-Raising Game	TVO	-	FIM.FUGA.-
Financial Management	The Fund-Raising Game Programs 5-8	TVO	-	FIM.FUGA--
Youth Volunteers	The Future is Yours	YWCA Hamilton, Mohawk College, Volunteer Hamilton	2006	YOY.FUYO.2006
Youth Volunteers	The Future is Yours: How Youth-Friendly is Your Programmer - Volunteering is all about you and your Assets	The Ontario Tillium Foundation	2006	YOY.FUYO.2004
Meeting Management	The Guide to Better Meetings for Directors of Non-Profit Organizations	Mina, Eli, Canadian Society of Association Directors	2000	MEM.GUBM.2000
Board Development	The Guide to Positive Staff-Board Relations for Directors of Non-Profit Organizations	Humphrey, Sandi, Evans, Donald, Canadian Society of Association Executives	2002	BOD.GUPS.2002
Board Development	The Guide to Strategic Planning for Directors of Non-Profit Organizations	LeClair, C, Canadian Society of Association Executives	2001	BOD.GUSP.2001
Imagine Canada Fact Sheets	The Impact of Company Support on Employee Volunteering	Imagine Canada	2006	RER.IM07.2006
Reports and Research	The Impact of High School Mandatory Community Service Programs on Subsequent Volunteering and Civic Engagement	Pancer, S.; Brown, S.; Henderson, A.; Ellis-Hale, K	2007	RER.IMHS.2007



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Category	Title	Author	Year	Call Number
Reports and Research	The Impact of ICT on the Management of Canadian Volunteer Programs: Information and Communications Technology: Beyond Anecdotes	Harrison, Y., Murray, V., MacGregor, J., University of Victoria	2004	RER.IMIM.2004
Board Development	The Imperfect Board Member: Discovering the Seven Disciplines of Governance Excellence	Jim Brown	2006	BOD.IMBM.2006
Reports and Research	The Journey Continues	Government of Canada Voluntary Sector	2004	RER.JOCS.2004
Legal	The Law of Charitable and Not-for-Profit Organizations	Bourgeois, Donald J., Canadian Centre for Philanthropy	2002	LEG.LACN.2002
Meeting Management	The Management Team Handbook	McIntyre, M.	1998	MEM.MATH.1998
Youth Volunteers	The O Ambassadors Club Adventure Guide	Free the Children	2007	YOV.OACL.2007
Board Development	The Organized Executive	Winston, S.	1994	BOD.OREX.1994
Reports and Research	The Overseas Experience: A Passport to Improved Volunteerism	Kelly, S.; Case, R.	2007	RER.OVEX.2007
Reports and Research	The Philanthropic Spirit in Canada: Motivations And Barriers	Lasby, David	2004	RER.PHSC.2004
Recognition and Evaluation	The Power of Many	Volunteer Canada	2001	REE.POOM.2001
Reports and Research	The Role of Ethnic Congregations in Volunteering	Handy, Femida Dr.; Anderson, Leona Dr.; Diniz, Lisa	2005	RER.ROEC.2005
Volunteer Resource Management	The Role of Volunteers in Non-Profit Organizations	Shand, J., Thacker, K., Canadian Society of Association Executives	2002	VRM.ROVN.2002
Reports and Research	The Rural Charitable Sector Research Initiative: A Portrait of the Nonprofit and Voluntary Sector in Rural Ontario	Barr, C., McKeown, L., Davidman, K., McIver, D., Lasby D.	2004	RER.RUCH.2004
Reports and Research	The Temple and the Tavern-A Case Study of Family Volunteering at Santropol Roulant	Paddock, T.; Taylor, A.; Davenport, E	2007	RER.TETA.2007
Imagine Canada Fact Sheets	The Use and Effectiveness of Information and Communications Technology in Management of Volunteer Programs	Imagine Canada	2005	RER.IM27.2005
Reports and Research	The View from the Top	Handy, F.; Srinivasan, N.	2004	RER.VITO.2004
Reports and Research	The View from the Top: How Hospital CEOs Perceive Volunteer Resources	Femida Handy, Narasimhan Srinivasan	2004	RER.VIFT.2004
Reports and Research	The Volunteer Spirit In Canada: Motivations and Barriers	Lasby, David	2004	RER.VOSC.2004
Volunteer Resource Management	The Youth Volunteer Audit	Lockhart, D.	2005	VRM.YOVA.2005
Youth Volunteers	The Youth Volunteer Audit	Lockhart, Donna; The RETHINK Group	2005	YOV.YOVA.2005
Youth Volunteers	Things You'd Better Know to Work Smart, Work Safe	Workplace Safety and Insurance Board	2001	YOV.TYYB.2001
Government of Ontario Fact Sheets	Tips for Workshop Leaders	Government of Ontario	1994	RER.GO27.1994
Volunteer Resource	Tips on Volunteering with People with Special Needs	Trillium Foundation	1999	VRM.TIVP.1999



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Category	Title	Author	Year	Call Number
Management				
Reports and Research	Toward 2006 - Directions for Community Long-Term Care Services in Waterloo Region and in Wellington and Dufferin Counties	Waterloo Region-Wellington-Dufferin District Council	2002	RER.TOTD.2002
Reports and Research	Travel and Expense Guidelines	Human Resources Development Canada	2003	RER.TREG.2003
Imagine Canada Fact Sheets	Trends in Individual Donations 1984-2005	Imagine Canada	2006	RER.IM09.2006
Reports and Research	Trends, Opportunities and Priorities: A Community Plan of Action	Waterloo Wellington Training and Development Board	2004	RER.TROP.2004
Recruitment	Turn Your Organisation Into a Volunteer Magnet	Fryar, Andy; Jackson, Rob; Dyer, Fraser	2004	REM.TUYO.2004
Meeting Management	Turning Work Groups into Teams: Strenght in Numbers	Bendaly	1990	MEM.TUWG.1990
Board Development	Understanding Bylaws: A Guide for Directors of Not-For-Profit Organizations	Edwards, Linda W.	2005	BOD.UNBY.2005
Reports and Research	Understanding Canadian Donors: Using the National Survey of Giving, Volunteering and Participating to Build Your Fundraising Program	McClintock, Norah	2004	RER.UNCD.2004
Volunteer Resource Management	Understanding Canadian Volunteers - Using the NSGVP to Build Your Volunteer Program	Volunteer Canada	2004	VRM.UNCV.2004
Reports and Research	Understanding Canadian Volunteers: Using the National Survey of Giving, Volunteering and Participating to Build Your Volunteer Program	McClintock, Norah	2004	RER.UNCV.2004
Government of Ontario Fact Sheets	Understanding Change	Government of Ontario	1991	RER.GO12.1991
Board Development	Understanding Governance: What Every Board Needs to Know	Johnstone, Ginette	2002	BOD.UNGO.2002
Imagine Canada Fact Sheets	Understanding Low-Income Volunteers	Imagine Canada	2005	RER.IM19.2005
Screening	Understanding Police Records Checks	Volunteer Canada	2002	SCR.UNPR.2002
Government of Ontario Fact Sheets	Understanding Your Organization's Financial Statements	Government of Ontario	1996	RER.GO17.1996
Youth Volunteers	University Students as Volunteers	Phillips, S.; Little, B.R. and Goodine, L.	2001	YOV.UNSV.2001
Imagine Canada Fact Sheets	University students as volunteers?	IYC-Imagine Canada	2002	RER.IM54.2002
Legal	Unsettled: Legal and Policy Barriers for Newcomers to Canada	Sarah V. Wayland, Phd.	2006	LEG.UNLP.2006
Volunteer Resource Management	Untapped Resources	Volunteer Ottawa	2000	VRM.UNRE.2000
Volunteer Resource Management	Using Technology to Embrace Volunteerism - Volunteer Management Software Demonstration - Workshop Notes	Volunteer Centre of Guelph/Wellington	2004	VRM.USTE.2004



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Category	Title	Author	Year	Call Number
Volunteer Resource Management	Using the Volunteer Centre and Internet for Volunteer Management Tools - Workshop Notes	Volunteer Centre of Guelph/Wellington	2002	VRM.USVC.2002
Corporate Volunteerism	Value Added Workbook: Gearing-up for Partnerships with Business	Volunteer Canada	----	COV.VAAD.----
Volunteer Resource Management	Valuing the Rural Volunteer - Literature Review	Buhler, R.K. et al.	2001	VRM.VARL.2001
Volunteer Resource Management	Valuing the Rural Volunteer - Toolkit	The Ontario Rural Council	2002	VRM.VART.2002
Board Development	Vicarious Liability of Non-Profit and Charitable Organizations	Education and Public Law Group	2000	BOD.VILN.2000
Volunteer Resource Management	Virtual Volunteering - Current Status and Future Prospects	Murray, V.; Harrison, Y.	2002	VRM.VIVO.2002
Recruitment	Virtual Volunteering in Canada	Murray, V. and Harrison, Y.	2001	REM.VIVC.2001
Reports and Research	Virtual Volunteering: Current Status and Future Prospects	Murray, V. and Harrison, Y.	2002	RER.VIVC.2002
Volunteer Resource Management	Voice Workshop - Volunteers in Ontario Investing in Community Energy - Workshop Notes	Volunteer Centre of Guelph/Wellington	2002	VRM.VOVV.2002
Reports and Research	Voluntario & Non-profit HR Forum-Nova Scotia Report Back to Participants	HR Council for the Voluntary/Non-profit Sector	2007	RER.VONH.2007
Reports and Research	Voluntary Boards and Executive Directors-A Relationship for Organizational Stability	Silver, L.; Sladowski, P.; Giles, R.; Drouin, C.; Jennings, C.	2007	RER.VOBE.2007
Reports and Research	Voluntary Health Organizations in Canada: Public Involvement and Support	Heinz, Laura	2002	RER.VOHO.2002
Reports and Research	Voluntary Sector Roundtable, The	Voluntary Sector Roundtable	1998	RER.VOSR.1998
Reports and Research	Voluntary Social Service Organizations in Canada: Public Involvement and Support	Heinz, Laura	2001	RER.VOSS.2001
Screening	Volunteer Action: Ontario Screening Initiative	Volunteer Action	2004	SCR.ONSI.2004
Directories and Catalogues	Volunteer Appreciation Gifts	Cabam Recognition Gifts	2003	DIC.VOAG.2003
Reports and Research	Volunteer Canada Annual Report 1999	Volunteer Canada	1999	RER.VOCA.1999
Reports and Research	Volunteer Canada Annual Report 2000	Volunteer Canada	2000	RER.VOCA.2000
Reports and Research	Volunteer Canada Annual Report 2003	Volunteer Canada	2003	RER.VOCA.2003
Volunteer Resource Management	Volunteer Connections: Creating an Accessible and Inclusive Environment	Volunteer Canada	2001	VRM.VOCC.2001
Volunteer Resource Management	Volunteer Connections: Family Volunteering - Making It Official	Volunteer Canada	2004	VRM.VOCF.2004
Recruitment	Volunteer Connections: New Strategies for Involving Older Adults	Volunteer Canada	2001	REM.VOCN.2001
Youth Volunteers	Volunteer Connections: New Strategies for Involving Youth	Volunteer Canada	2001	YOY.VOCN.2001



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Category	Title	Author	Year	Call Number
Corporate Volunteerism	Volunteer Connections: The Benefits and Challenges of Employer-Supported Volunteerism	Volunteer Canada	2001	COV.VOCB.2001
Volunteer Resource Management	Volunteer Extraordinaire: Enhancing and Rebuilding our Rural Ontario Volunteer Base	4H Ontario	2002	VRM.VOEE.2001
Leadership	Volunteer Leadership Development Program	United Way Canada	1990	LEA.VOLD.1990
Volunteer Resource Management	Volunteer Management	McCurley, S. and Lynch, R.	1996	VRM.VOMA.1996
Volunteer Resource Management	Volunteer Management Audit, The - Workshop Notes	Maddock, Jennifer	2004	VRM.VOMA.2004
Volunteer Resource Management	Volunteer Management Audit: The Canadian Code for Volunteer Involvement	Weaver, Liz	2003	VRM.VOMA.2003
Volunteer Resource Management	Volunteer Management Manual: A Guide To Utilize Volunteers in Your Organization	Human Resources Development Canada	2003	VRM.VOMM.2003
Policies and Procedures	Volunteer Management Policies and Procedures	The Corporation of the City of Cambridge	2003	POP.VOMP.2003
Imagine Canada Fact Sheets	Volunteer Management, Leadership, and Governance	Imagine Canada	2007	RER.IM02.2007
Volunteer Resource Management	Volunteer Management: Mobilizing all the Resources of the Community	McCurley, Steve; Lynch, Rick	1996	VRM.VOMM.1996
Volunteer Resource Management	Volunteer Management: Tools for Managing Event-based Volunteers	Thompson, Rachel, McBride, Karen	2005	VRM.VOMT.2005
Volunteer Resource Management	Volunteer Management-Strategies for Greening Groups	Hands for Nature	2007	VRM.STGG.2007
Supervision and Motivation	Volunteer Motivation: What Drives Sports Volunteers?	Dorsch, K.D.; Riemer, H.A.; Sluth, V.; Paskvich, D.M. and Chelladurai, P.	2001	SUM.VOMW.2001
Imagine Canada Fact Sheets	Volunteer Motivations and Barriers Comparing Kings County and Glace Bay, Nova Scotia	Imagine Canada	2006	RER.IM29.2006
Volunteer Resource Management	Volunteer of the Year	Brown, Marc	2001	VRM.VOYE.2001
Recognition and Evaluation	Volunteer Recognition	Ministry of Citizenship	2001	REE.VORC.2001
Recognition and Evaluation	Volunteer Recognition Strategies - Workshop	Maddock, Jennifer	2004	REE.VORS.2004
Volunteer Resource Management	Volunteer Retention Strategies	Maddock, J.	2005	VRM.VORS.2005
Volunteer Resource Management	Volunteer Terms		2000	VRM.VOTE.2000



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Category	Title	Author	Year	Call Number
Screening	Volunteer Transportation Guide: A Screening Tool	Volunteer Canada	2002	SCR.VOTG.2002
Recognition and Evaluation	Volunteer Week Resource Kit	Volunteer Alberta	2003	REE.VOWR.2003
Reports and Research	Volunteer Zone Benevoles Final Report	Volunteer Canada	2005	RER.VOZB.2005
Reports and Research	Volunteer Zone Benevoles Final Report	Volunteer Canada	2005	RER.YOZB.2005
Reports and Research	Volunteering - A Traditional Canadian Value	Lautenschlager, Janet	1992	RER.VOTC.1992
Corporate Volunteerism	Volunteering - Make It Your Business (English and French)	Volunteer Canada	2003	COV.VOMB.2003
Reports and Research	Volunteering and Adult Learning - ERIC Digest No. 202	Kerka, Sandra	1998	RER.VOAL.1998
Reports and Research	Volunteering and Health in Two Communities	MacIntyre, P.; Boudreau, S.; Bissix, G.; Carlsson, L.	2006	RER.VOHE.2006
Reports and Research	Volunteering and Health in Two Communities	MacIntyre, Peter; Boudrea, Craig S.; Bissix, Glyn; Carlsson, Liesel	2006	RER.VOHT.2006
Volunteer Resource Management	Volunteering and Mandatory Community Service: Choice-Incentive-Coercion-Obligation Exploring the Theme	Volunteer Canada	2006	VRM.VMCS.2006
Volunteer Resource Management	Volunteering and Mandatory Community Service; Choice-Incentive-Coercion-Obligation - Exploring the Theme	Volunteer Canada	2006	RER.VMCS.2006
Reports and Research	Volunteering by People Living with HIV/AIDS or a Major Chronic Disease: Issues and Challenges	Samson, A.	2006	RER.VOPL.2006
Reports and Research	Volunteering in Canada: Practical Findings from Research 2000-2007	Noble, Reg	2007	RER.VOCP.2007
Volunteer Resource Management	Volunteering Numbers - Using the National Survey of Giving, Volunteering and Participating for Volunteer Management	McClintock, Norah	2000	VRM.VONU.2000
Reports and Research	Volunteering Numbers: Using the Nation, Survey of Giving, Volunteering and Participating for Volunteer Management	McClintock, Norah	2000	RER.VONU.2000
Youth Volunteers	Volunteering Works! A Facilitator's Guide to Youth Volunteering	Volunteer Canada	2001	YOV.VOWF.2001
Youth Volunteers	Volunteering Works! A Parent's Guide to Youth Volunteering	Volunteer Canada	2001	YOV.VOWP.2001
Youth Volunteers	Volunteering Works! Be Part of Shaping Your Future!	Volunteer Canada	2001	YOV.VOWB.2001
Youth Volunteers	Volunteering Works! Give a Little... Get a Lot	Volunteer Canada	2000	YOV.VOWG.2000
Volunteer Resource Management	Volunteering, A Time-Honoured Tradition	Volunteer Canada	1999	VRM.VOTH.1999
Imagine Canada Fact Sheets	Volunteering, Diversity, and Inclusion	Imagine Canada	2007	RER.IM11.2007
Volunteer Resource Management	Volunteering: Benefits for New Canadians	www.settlement.org	2005	VRM.VOBC.2005
Imagine Canada Fact Sheets	Volunteering: Benefits for new Canadians	www.settlement.org	2005	RER.IM55.2005



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Category	Title	Author	Year	Call Number
Recruitment	Volunteering... A Booming Trend	Volunteer Canada	2000	REM.VOBT.2000
Reports and Research	Volunteerism and Social Change - A Case Study of the Calgary Children's Initiative	Clark, D. and Shimoni, R.	2002	RER.VOSC.2002
Leadership	Volunteerism and Social Justice in Community Agencies	Basok, T.; Iltan, S. and Malesevic, B.	2002	LEA.VOSJ.2002
Reports and Research	Volunteerism in Aboriginal Communities: Volunteer - who me?	Mowatt, B.; Young, J.	2006	RER.VOAB.2006
Recognition and Evaluation	Volunteerism Quotes	VCGW	2007	REE.VOQU.2007
Volunteer Resource Management	Volunteerism Symposium IV	Bank of Montreal Institute for Learning	2003	VRM.VOSY.2003
Volunteer Resource Management	Volunteerism, Community Life and the American Ethic	Ogilvie, Robert S	2004	VRM.VOCL.2004
Corporate Volunteerism	Volunteers at Work: How Canadian Businesses Encourage and Support Volunteerism	Volunteer Canada	2001	COV.VOWH.2001
Reports and Research	Volunteers in Service to Long Term Care Agencies: A Precious Resource Under Pressure	Waterloo Region-Wellington-Dufferin District Health Council	2001	RER.VOSL.2001
Volunteer Resource Management	Volunteers: The Heart of Community Organizations	Province of Ontario	1996	VRM.VOHO.1996
Reports and Research	Wage and Benefit Rates in the Non Profit Sector of Hamilton-Wentworth	Jaffray, Don	1999	RER.WABR.1999
Reports and Research	Walk beside me, and be my friend	Froment-Prevosto, Cathy; Fortier, Julie	2006	RER.WABM.2006
Volunteer Resource Management	What affects a volunteer's commitment?	Volunteer Canada	2002	VRM.WHAV.2002
Supervision and Motivation	What Affects a Volunteer's Commitment?	Dorsch, K.D.; Riemer, H.A.; Sluth, V.; Paskvich, D.M. and Chelladurai	2002	SUM.WHAV.2002
Volunteer Resource Management	What are my rights and responsibilities as a volunteer	www.settlement.org	2005	VRM.WHAAR.2005
Imagine Canada Fact Sheets	What are my rights and responsibilities as a volunteer	www.settlement.org	2005	RER.IM56.2005
Volunteer Resource Management	What Counts: Social Accounting for Nonprofits & Cooperatives	Quarter, Jack; Mook, Laurie; Richmond, Betty Jane	2003	VRM.WHC.2003
Supervision and Motivation	What Determines a Volunteer Effort?	Dorsch, K.D.; Riemer, H.A.; Sluth, V.; Paskvich, D.M. and Chelladurai, P.	2002	SUM.WHDV.2002
Financial Management	What do Funders Want?: And Why Do They Want It?	Hildy Gottlieb	2008	FIM.WHDF.2008
Imagine Canada Fact Sheets	What Drives Sports Volunteers	IYC-Imagine Canada	2002	RER.IM49.2002
Leadership	What if... A Guide to Ethical Decision Making	Johnstone, G. and Weymeyer, J.	1992	LEA.WHIG.1992



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Category	Title	Author	Year	Call Number
Youth Volunteers	What Influences Youth to Volunteer?	Canadian Council on Social Development	2001	YOV.WHIY.2001
Imagine Canada Fact Sheets	What influences youth to volunteer?	IYC-Imagine Canada	2002	RER.IM53.2002
Imagine Canada Fact Sheets	What Motivates Core Volunteers?	Imagine Canada	2006	RER.IM28.2006
Reports and Research	What Motivates Low-Income Volunteers?	Social Planning and Research Council of British Columbia	2005	RER.WHM.2005
Reports and Research	What Motivates Low-Income Volunteers?	Social Planning and Research Council of British Columbia	2005	RER.WHML.2005
Recognition and Evaluation	What Volunteers Contribute: Calculating and Communicating Value Added	Quarter, J.; Mook, L. and Richmond, B.J.	2002	REE.WHVC.2002
Supervision and Motivation	What We Learned (The Hard Way) About Supervising Volunteers	Lee, J.F. and Catagnus, J.M.	1999	SUM.WHWL.1999
Reports and Research	What Will It Take? Involving Youth in Policy, Planning, and Advocacy in Voluntary Organizations	Canadian Federation for Sexual Health	2005	RER.WHWT.2005
Reports and Research	What Will It Take? Involving Youth in Policy, Planning and Advocacy in Voluntary Organizations- A Moderator's Guide for Focus Groups with Youth	Canadian Federation for Sexual Health	2005	RER.WHWT.2006
Reports and Research	Where Canadians Donate: Donations by Types of Organizations	Lasby, David, Mclver, David	2004	RER.WCDD.2004
Reports and Research	Where Canadians Volunteer: Volunteering by Type of Organization	Lasby, David, Mclver, David	2004	RER.WHCD.2004
Volunteer Resource Management	Who Cares? A way-of-life wake-up call for Canada's communities	Graff, L.; Reed, P. (CanadaWhoCares.ca)	2007	VRM.WHCA.2007
Imagine Canada Fact Sheets	Why do youth get involved in Community Volunteering?	Imagine Canada	2005	RER.IM35.2005
Meeting Management	Why Teams Don't Work: what went wrong and how to make it right	Robbins, H.; Finley, M.	1995	MEM.WHTD.1995
Reports and Research	Women and the Volunteer Experience in the Midtown and East Hill Areas of Prince Albert, Saskatchewan	Savarese, J.; McNaughton, J.; Delphine, M.	2006	RER.WOVO.2006
Board Development	Women Mentors and Success	Jeruchim, J.; Shapiro, P.	1992	BOD.WOMS.1992
Board Development	Worker Safety Insurance Board	Solomon, R. and Suwondo, G.	2003	BOD.WOSI.2003
Reports and Research	Working Together: A Government of Canada Voluntary Sector Joint Initiative	Report of Joint Tables	1999	RER.WOTG.1999
Meeting Management	Working with Groups	Province of Ontario	1995	MEM.WOWG.1995
Government of Ontario Fact Sheets	Working with Volunteers	Government of Ontario	2001	RER.GO52.2001
Reports and Research	Working With Your Local Government: A Manual for Environmental Groups and Volunteers	Lindsay, L.; King, S.	2007	RER.WOLG.2007
Financial Management	Writing a Successful Grant Proposal	Grantseeking	2003	FIM.WRSG.2003



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Category	Title	Author	Year	Call Number
Youth Volunteers	Young & New Worker Orientation & Training	Farm Safety Association Inc.	2005	YOv. YONW.2005
Policies and Procedures	Your Personal Preparedness Guide: Preparing, surviving and recovering from disaster	City of Guelph	2008	POP.YOPP.2008
Policies and Procedures	Your Privacy Responsibilities: Canada's Personal Information Protection and Electronic Documents Act	Office of the Privacy Commissioner of Canada	2001	POP.YOPR.2001
Youth Volunteers	Youth Engagement Programme	Laidlaw Foundation	2001	YOv.YOEP.2001
Youth Volunteers	Youth Volunteer Program: A Classroom Guide	Cooper, Joanne	1991	YOv.YOVP.1991
Youth Volunteers	Youth Volunteering: Reading Room	Volunteer Canada	2003	YOv.YOVR.2003
Imagine Canada Fact Sheets	Youth Volunteering-A rich and diverse contribution to community	Imagine Canada	2007	RER.IM39.2007
Youth Volunteers	Youth Volunteerism High School Resource Kit	Volunteer Centre of Guelph Wellington	2006	Yov.YOVH.2006
Youth Volunteers	Youth Volunteerism Toolkit - Using Volunteer Programs to Enhance Youth Employment Services	Ontario Association of Youth Employment Centre (OAYEC)	2002	YOv.YOVT.2002
Youth Volunteers	Youth Volunteerism: Going Beyond 40 Hours Discussion and Questions	Wright-Roberts, Jodi	2005	YOv.YOvG.2005
Youth Volunteers	Youth Volunteerism: Going Beyond the 40 Hours Powerpoint	Wright-Roberts, Jody	2005	YOv.YOUG.2005
Reports and Research	Youth Volunteerism-Research Report	Tessier, S.; Minh-Nhuyet, N.; Gagnon, K.	2006	RER.YOVO.2006
Imagine Canada Fact Sheets	Youth Volunteers in Glace Bay and Kings County, Nova Scotia	Imagine Canada	2005	RER.IM33.2005
Youth Volunteers	Youth Volunteers: Investments Today, Dividends Tomorrow	Dryburgh, Carol	1996	YOv.YOVI.1996
Reports and Research	Youth Volunteers: Understanding the Experiences of 8- to 12- Year-Olds	Shannon, C.	2006	RER.YOVU.2006
Imagine Canada Fact Sheets	Youth Volunteers: What's in it for Youth Organization?	Imagine Canada	2005	RER.IM36.2005
Youth Volunteers	Youth Worker Awareness Program Information	Workplace Safety and Insurance Board	2004	YOv.YOWA.2004
Youth Volunteers	Youth worker Awareness Program Information - Workplace Safety & Insurance Board	Workplace Safety & Insurance Board Ontario	2005	YOv.YOWA.2005